BigFix Compliance

Student Workbook

January 2024



For more information

To learn more about BigFix, contact your HCLSoftware representative, HCL Business Partner, or visit www.BigFix.com.

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Student exercises

Overview

BigFix Compliance enforces continuous compliance with security policies throughout your organization for every endpoint both on and off the corporate network. It includes out-of-the-box support for most popular security benchmarks published by CIS, DISA STIG, USGCB and PCI-DSS. An intelligent agent on every endpoint monitors, enforces and reports on the security configuration status of the endpoints in real-time regardless of OS type or location. Any compliance drift is reported and can quickly be remediated to reduce the overall security risks.

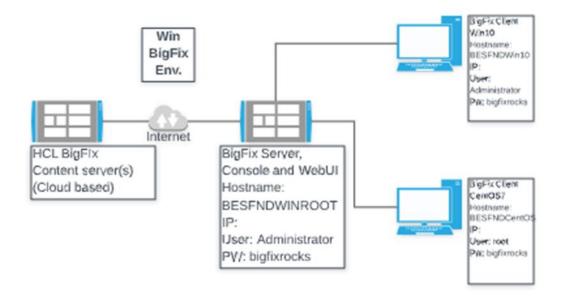
In this lab you will learn how to:

- Enable the Compliance content
- Install the BigFix Compliance Analytics Server
- Create Custom Checklists
- Import Checklists and Data into the Analytics Server
- Customize Compliance Checks
- Enforce Continuous Compliance
- Create a Saved Report in BigFix Compliance Analytics
- Create Computer Groups for Reporting
- Create a Custom Properties
- Enable Patch and Vulnerabilities Reporting
- Create Exceptions
- View the Exception Results Report
- Create and Deploy a Client Compliance Document
- Deploy the Compliance Assessment and Quarantine Policies
- View the Patch and Vulnerability Reports (optional)

The exercises in this lab guide focus on installing, configuring, and using the BigFix Compliance content.

These exercises are based on VMware Workstation v12, but other versions of VMware Workstation could also be used including VMware Fusion.

NOTE: This is not a deployment guide and it is not designed to show a secure implementation.



The below table contains a summary of the VM images used in this lab guide:

Host Name	BigFix Components	OS	IP Address	Userid & Password
BESFNDWINROOT	BigFix Windows based Server, Console, WebUI, Web Reports, and Client	Windows 2019	10.0.0.1	Administrator bigfixrocks
BESFNDWIN10	BigFix Client, Console	Windows 10	10.0.0.2	tecuser bigfixrocks
BESFNDCENTOS	BigFix Client	CentOS7	10.0.0.3	root bigfixrocks
All	BigFix Console creds			adminmo B1gfixrocks
	BESFNDWIN10 BESFNDCENTOS	BESFNDWINROOT Console, WebUI, Web Reports, and Client BESFNDWIN10 BigFix Client, Console BESFNDCENTOS BigFix Client	BESFNDWINROOT Console, WebUI, Web Reports, and Client BESFNDWIN10 BigFix Client, Console Windows 10 BESFNDCENTOS BigFix Client CentOS7	BESFNDWINROOT Console, WebUI, Web Reports, and Client BESFNDWIN10 BigFix Client, Console Windows 10 10.0.0.2 BESFNDCENTOS BigFix Client CentOS7 10.0.0.3

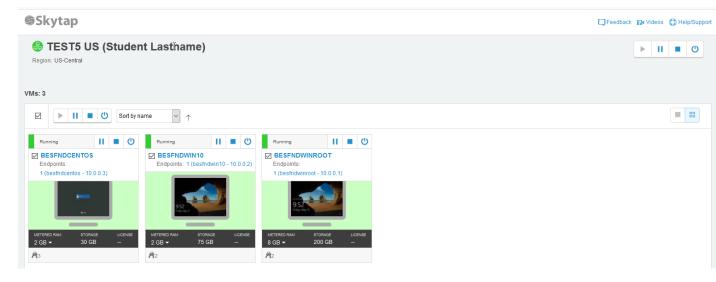
Accessing Lab Environment

The BigFix Lab environment is currently being hosted in Skytap's (www.skytap.com). To access this environment, you will need the url, id, and password sent to your registered email address (this would be from Skytap.com). If you are a USA Federal customer – your instructor will provide you your credentials and access url(s).

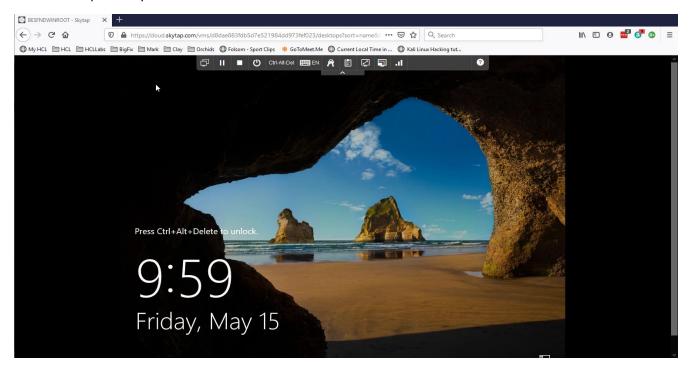
Students will receive an email (this is the email address you provided when you registered for the course) from Skytap that contains the url to YOUR Skytap environment, the login id and password for this specific course. It will look something like this:



Click on the url provided in your email and provide your credentials (if asked). You will be taken into Skytap and you will see your provisioned environment.



The vm's provided here are accessible via your browser (rdp is not required). Click on a vm and your browser will present your vm:



Now let's look at the controls in the browser for this vm.



- 1) Environment VM's: View all vm's in your environment or switch to another vm in your environment
- 2) Suspend this vm
- 3) Shutdown this vm
- 4) Power options for vm a) shutdown, b) reset, c) power off
- 5) Ctrl-Alt-Del is passed to the vm
- 6) Keyboard layout and or inject key combinations
- 7) Credentials: operating system and applications in this vm
- 8) VM Clipboard
- 9) Fit to window
- 10) Change video resolution
- 11) Network Quality Indicator
- 12) Hide this tool bar
- 13) Help

When you open any of the Windows vm's, always answer YES to the network connection question.

BigFix Compliance Labs

BigFix Compliance enforces continuous compliance with security policies throughout your organization for every endpoint both on and off the corporate network. It includes out-of-the-box support for the most popular security best practices published by CIS, DISA STIG, USGCB and PCI-DSS and others. An intelligent agent on every endpoint, monitors, enforces, and reports on the security configuration status of the endpoints in real-time regardless of OS type or location. Any compliance drift is reported instantly and can be remediated quickly, to reduce the overall security risks.

Exercise 1 - Starting the environment

In this exercise, you will install BigFix and start the configuration process.

1. Verify that the following virtual machines are started:

BigFix Server: BESFNDWINROOT

BigFix Windows Client: BESFNDWIN10

• BigFix Linux Client: BESFNDCENTOS

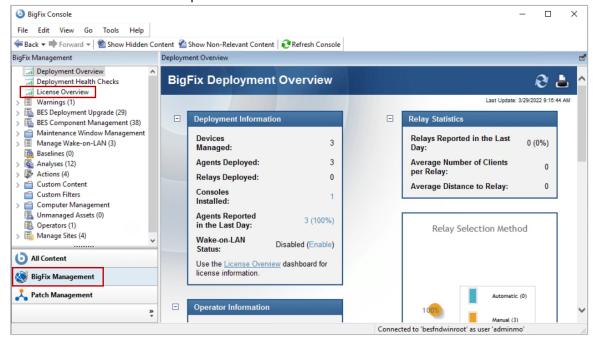
- 2. Switch to the BigFix Server virtual machine. If you are logged off, log in to the server as **Administrator** with a password of **bigfixrocks**
- 3. Click **YES** to **Networks** question for all vm's (the network number will change; the graphic below is an example):



Exercise 2 – Enabling Compliance Content

To take advantage of the Compliance content, it must first be enabled in the BigFix server. In this exercise, you enable the BigFix Compliance content.

- 1. Switch to the BigFix Server virtual machine: **BESFNDWINROOT**. If you are logged off, log in to the server as **Administrator** with a password of **bigfixrocks**.
- 2. Double click the **BigFix Console** icon on the desktop. The login screen opens.
- 3. Verify that the user name is set to **adminmo** and enter the password **B1gfixrocks**. Click **Login**. The Console opens.
- 4. Click the **BigFix Management Domain** in the lower-left portion of the Console, then click **License Overview** in the navigation pane in the upper-left portion of the Console. The License Overview dashboard opens.

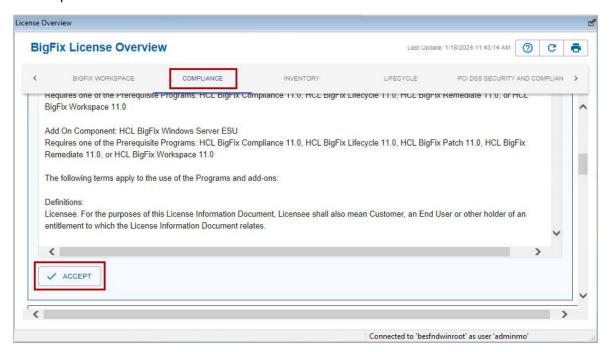


5. Select **COMPLIANCE** in the products section at the top of the **License Overview** dashboard.



The License Overview dashboard updates to show the Product EULA Info page and the sites that are associated with the Compliance product.

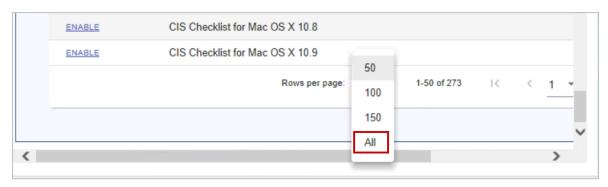
6. Scroll down the **Product EULA Info** page and click **Accept** to accept the License Agreement for Compliance.



The Product EULA Info page closes and the dashboard updates to show a list of external sites that are included with Compliance.

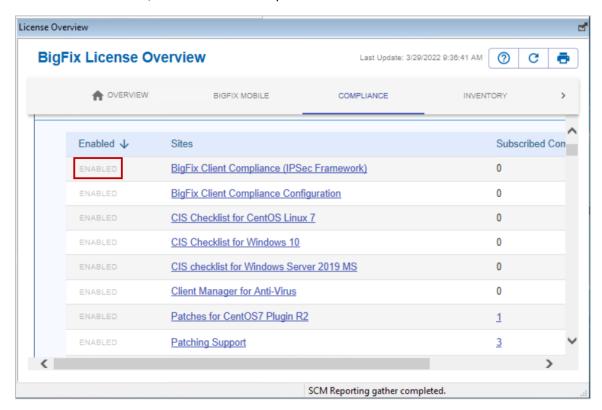
- 7. Review the list of **Enabled Sites**. Enable the following additional sites by clicking the **Enable** link beside the site name in the **Available Sites** section.
 - a. BigFix Client Compliance (IPSec Framework)
 - b. BigFix Client Compliance Configuration
 - c. CIS Checklist for CentOS Linux 7
 - d. CIS Checklist for Windows 10
 - e. CIS Checklist for Windows 2019 MS
 - f. Client Manager for Endpoint Protection
 - g. SCM Reporting
 - h. cyberfocus

Tip: The external sites list in the BigFix License Overview dashboard are displayed in pages and show **50 rows** at a time by default. You can change the number of rows per page by scrolling to the bottom of the dashboard and selecting a different option from the **Rows per page drop-down**.



Note: You can also enable one or two other checklist sites that you might be interested in reviewing (CIS, DISA STIG).

As each site is enabled, it is moved to the top of the list with an **Enabled** status.



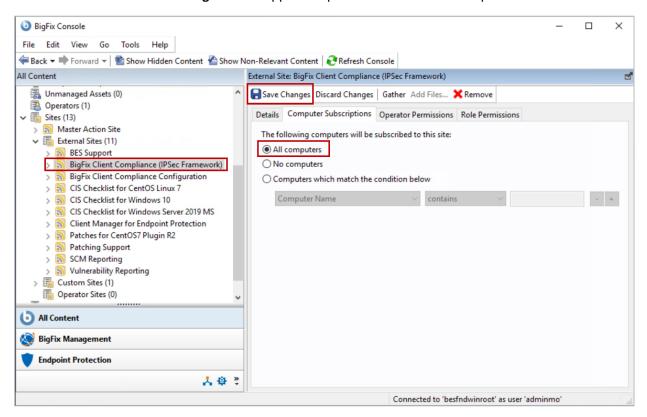
Once the sites are enabled the content for each of the enabled sites is gathered from the Content servers and imported into the BigFix database. Notice the additional domains that appear in the lower-left portion of the Console as the site content is gathered.



Note: This initial site gather might take up to 15 minutes to complete. You can monitor the progress of the gather process by opening the C:\Program Files (x86)\BigFix Enterprise\BES Server\GatherDBData\GatherDB.log file with baretail.

- 8. Click the **All Content** in the lower-left portion of the Console. The navigation pane displays the content that is associated with the All Content domain.
- 9. Expand the **Sites > External Sites** nodes in the navigation pane.

- 10. Perform the following steps for each of the **non-checklist** sites that you enabled in step 7 on page 10 to subscribe computers to those External **non-checklist** content sites.
 - a. Click the **non-checklist** site name in the **Navigation** pane. The site details open in the upper-right portion of the Console.
 - b. Click the **Computer Subscriptions** tab, then select the **All computers** radio button.
 - c. Click **Save Changes** in the upper-left portion of the site details pane.



Note: Perform the Computer Subscription steps for **ONLY** the following external Compliance sites:

- BigFix Client Compliance (IPSec Framework)
- BigFix Client Compliance Configuration
- Client Manager for Endpoint Protection
- CyberFOCUS
- SCM Reporting

Important: Managed endpoints should never be subscribed directly to external checklist sites because external sites are read only and will not allow configuration settings to be modified from the default values. These sites are loaded as reference for creating Custom Checklists which is performed in a later lab exercise.

The Compliance content has now been enabled and you have successfully completed this exercise.

Exercise 3 – Installing the BigFix Compliance Analytics Server

BigFix Compliance provides a dedicated reporting server called BigFix Security Compliance Analytics (SCA). It has its own database separate from the BigFix Root Server database BFEnterprise. The hardware requirements are minimal because the Compliance server primarily functions as a web server. The BigFix Security Compliance Analytics server performs scheduled imports by running an

ETL process to pull information from the BFEnterprise database and update the SCA database. The Compliance reports are generated from the data in the SCA database (tem_analytics).

In this exercise, you install and configure the BigFix Security Compliance Analytics server.

- 1. Switch to the BigFix Server virtual machine: **BESFNDWINROOT**. If you are logged off, log in to the server as **Administrator** with a password of **bigfixrocks**.
- 2. Double click the **BigFix Console** icon on the desktop. The login screen opens.
- 3. Verify that the user name is set to **adminmo** and enter the password **B1gfixrocks**. Click **Login**. The Console opens
- 4. Click **Security Configuration** in the lower-left portion of the Console. The navigation pane updates to display the Security Configuration content.
- 5. In the navigation pane, expand the **Configuration Management** node, then select **BigFix Compliance Install/Upgrade**. The installation and upgrade Fixlets for BigFix Compliance are displayed in the list area at the upper-right portion of the Console.

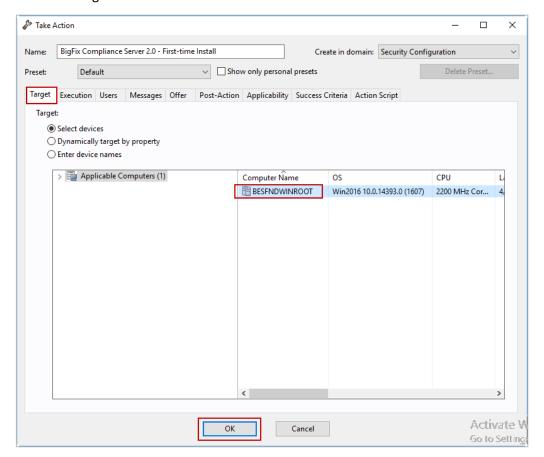
Note: It might take several minutes for the content in the SCM Reporting site to be evaluated and the Compliance Server installation Fixlet to become relevant.

- 6. Select the **BigFix Compliance Server 2.0 First-time Install** Fixlet from the list area. The details for the selected Fixlet are shown in the work area below
- 7. Select the **Description** tab if it is not already selected and review the installation steps.

Note: This Fixlet deploys the installer to the target endpoint. Once the action completes, you log into the target machine to install and configure the BigFix Compliance Server.

8. Click **Take Action**. The Take Action window opens.

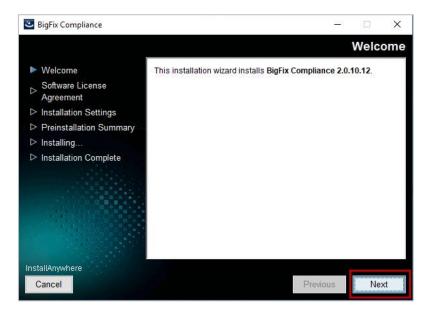
9. Select the **Target** tab if not already selected, then select **BESFNDWINROOT** from the list of available targets. Click **OK** to initiate the action.



Monitor the status of the action and wait until the status changes to **Fixed** before continuing.

- 10. Open a **File Explorer** windows on the **BESFNDWINROOT** virtual machine and navigate to the following directory:
 - C:\Program Files (x86)\BigFix Enterprise\BES Installers\Compliance\server
- 11. **Right-click** the self-extracting archive file beginning with the name **bfc-server-2**. and select **Run as Administrator**. The 7-Zip window opens. Leave the default directory and click **Extract** to expand the installer archive.
- 12. Right-click the **bfc_setup.exe** file that was extracted from the archive and select **Run as administrator**. The BigFix Compliance pane open
- 13. Click **OK** at the bottom of the BigFix Compliance pane to begin the installation. After several seconds, the Welcome pane opens.

14. Click Next.



The License Agreement is displayed.

15. Select the **checkbox** to accept the license agreement. Click **Next**.

The Installation Directory window opens.

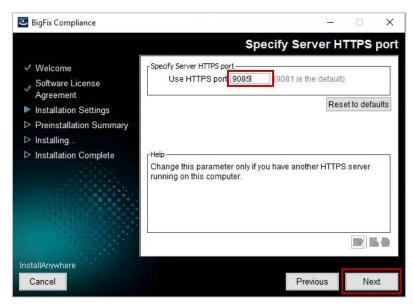
16. Click **Next** to accept the default installation directory.



The Specify Server HTTPS Port window is displayed.

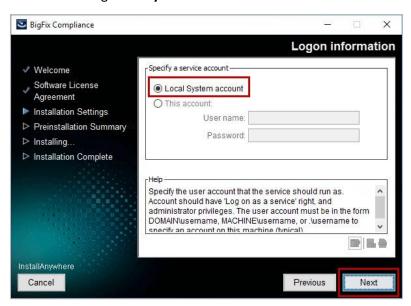
17. Change the default port to 9085.

Note: The default ports for both BigFix Inventory and BigFix Security Compliance Analytics are 9081. To avoid a port conflict when both applications are installed on the same server, change the default port for this lab to **9085**.



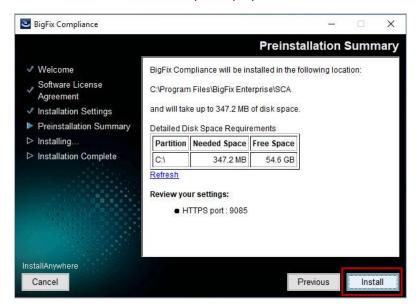
The Logon information window is displayed.

18. Accept the default setting Local System account. Click Next.



Note: The BigFix Security Compliance Analytics Server service can be configured to run as a service account. If you use this option in your production environment, the service account must have **Log on as a service** permissions as well as **administrator privileges** on the server.

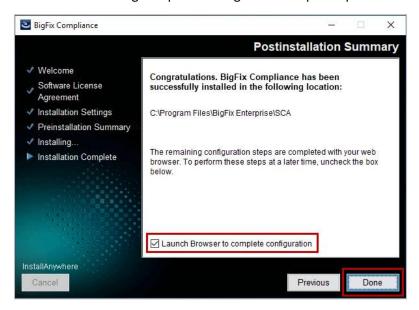
19. Click **Next**. The Preinstallation Summary is displayed.



20. Click **Install**. The installation progress is shown as the software installation proceeds.



21. After the installation completes, the **Postinstallation Summary** window opens. Verify that the **Launch Browser to complete configuration** option is selected and click **Done**. A browser launches where the remaining setup and configuration steps are performed.

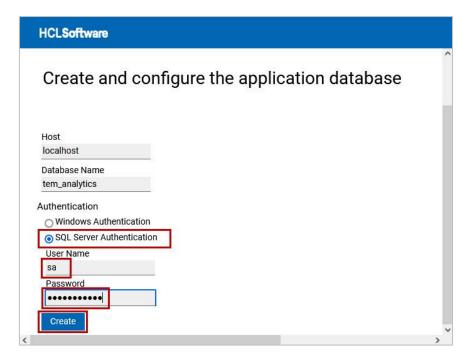


Note: Once the browser opens, you might see a Security Warning about a security risk connecting to the Compliance Server. If you see this warning, accept the risk as required by the browser in use and continue connecting to the Compliance Server.

Tip: If the browser does not automatically open, double-click the Firefox icon on the Windows Desktop and enter the following URL in the address bar:

https://localhost:9085

- 22. Enter the following values on the **Host and Database Name on the Create and configure the application database** window. Click **Create**.
 - Select the SQL Server Authentication option
 - Enter sa in the user Name field
 - Enter **bigfixrocks** in the Password field



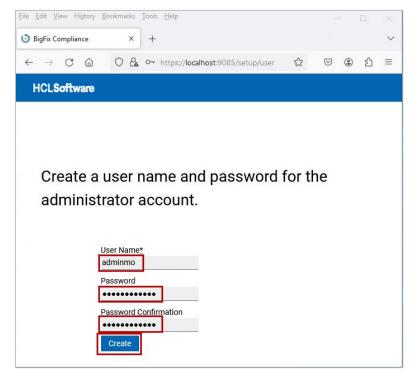
Note: It might take several minutes for the database to be created.

23. Next you create the local administrator account for the Security Compliance Analytics server. Enter the administrator account information as follows. Click **Create**.

User Name: adminmoPassword: B1gfixrocks!

Password Confirmation: B1gfixrocks!

Important: Be sure and verify that you include the exclamation point at the end of the password so that the password complexity requirements of the Security Compliance Analytics server are satisfied.



24. Next you create the Data Source which informs the Compliance Server of the BigFix database location and optionally the Web Reports Database. To complete this configuration, enter the following information on the connection parameters page and click **Create**.

Database for the BigFix Server section: Accept all the default values

BigFix Server section:

Host: localhost

Server API Port: 52311

Authentication User Name: adminmo
 Authentication Password: B1gfixrocks

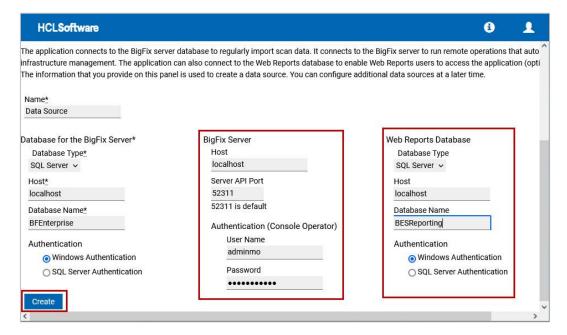
Web Reports Database section:

Database Type: SQL Server (default)

Host: localhost

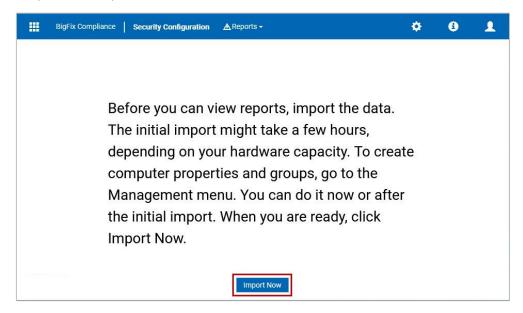
Database Name: BESReporting

• Authentication: Windows Authentication (default)



Note: It will take several minutes for the Data Source to be created. Once the Data Source is created the **Import** page is displayed. Validation is performed before the Data Source is created and errors are highlighted on the page. If errors are displayed, correct the issues (mistyped passwords etc...) and click **Create** again.

25. Click **Import Now** to perform the initial ETL from the BigFix database to the Security Compliance Analytics database.



Note: It will take several minutes for the import to complete. Once the Import has successfully completed, the BigFix Compliance Overview page is displayed.

You now configure the Java heap size for SCA.

- 26. Stop the BigFix Compliance service.
- 27. **Right-click** the Windows **File Explorer** and select **Run as Administrator**. Navigate to the following folder;

C:\Program Files\BigFix Enterprise\SCA\wlp\usr\servers\server1\

28. Open the jvm.options file using Notepad and make the following changes to the file;

Remove the comment (#) from the maximum and minimum heap size entries and update the settings as shown below:

Original Settings-

Override maximum heap size

#-Xmx4g

Override minimum heap size

#-Xms4g

Modified Settings -

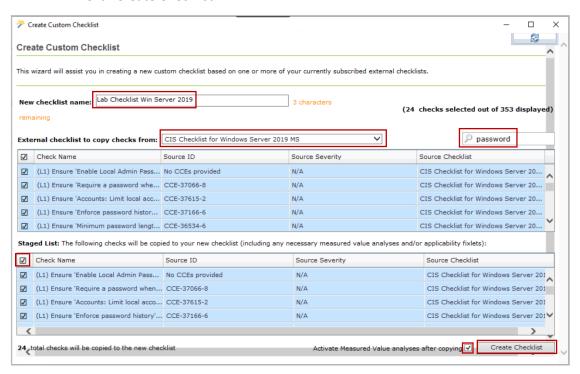
- # Override maximum heap size
- -Xmx5g
- # Override minimum heap size
- -Xms4g
- 29. Save and close the jvm.options file.
- 30. Start the BigFix Compliance service.

You have now successfully completed Exercise 3.

Exercise 4 - Creating a Custom Checklist - BigFix Console

In this exercise, you create and configure a custom Security Configuration Management checklist that is used to enforce security policies.

- 1. Switch to the BigFix Server virtual machine: **BESFNDWINROOT**. If you are logged off, log in to the server as **Administrator** with a password of **bigfixrocks**.
- 2. Double click the **BigFix Console** icon on the desktop. The login screen opens.
- 3. Verify that the user name is set to **adminmo** and enter the password **B1gfixrocks**. Click **Login**. The Console opens.
- 4. Click **Security Configuration** in the lower-left portion of the Console. The navigation pane updates to show the Security Configuration content.
- 5. In the navigation pane, expand **Configuration Management > Checklist Tools** nodes then select **Create Custom Checklist**. The Create Custom Checklist wizard opens in the list pane.
- 6. Perform the following steps to create the custom checklist:
 - a. Enter Lab Checklist Win Server 2019 in the New checklist name field
 - b. Select CIS Checklist for Windows 2019 MS from the External checklist to copy checks from drop down box.
 - c. Enter **password** in the **Search** box that is located to the right of the **External checklist to copy checks from** drop-down.
 - d. Place a **check** beside the **Check Name** box. This selects all the checks and places them in the Staged List at the bottom of the wizard.
 - e. Place a **check** beside the **Activate Measured Value analyses after copying** box in the lower-right portion of the wizard.
 - f. Click Create Checklist.



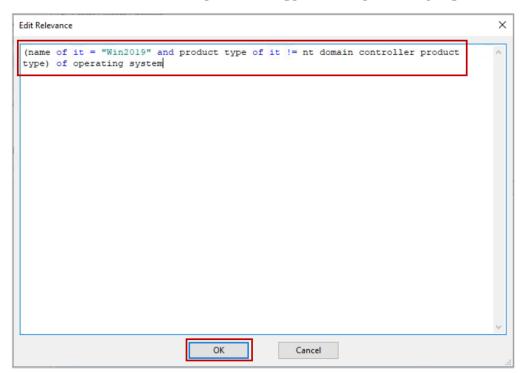
The custom checklist site is created and the site details page opens.

Click the Details tab. Enter Password related audit checks for Windows Server 2019
 Member Server machines in the Description field,

- 8. Click the **Computer Subscriptions** tab. Define the computer subscriptions for the custom checklist by performing the following steps:
 - a. Select the **Computers which match the condition below** option.
 - b. Select **Relevance Expression** from the first drop-down box (it is located at the top of the list).
 - c. Accept the default **is true** setting in the second drop-down box.
 - d. Click Edit Relevance and enter the following Relevance Expression in the text field.

Note: You must modify the "quotes" around the "Win2019" if you cut and paste the Relevance expression below from the Lab Guide.

(name of it = "Win2019" and product type of it != nt
domain controller product type) of operating system



- e. Click OK.
- f. Click **Save Changes** in the upper-left portion of the Custom Site pane.
- 9. In the Navigation pane expand the Configuration Management > Custom Checklists > Lab Checklist Win Server 2019 nodes. Notice the standard site subcategories (Fixlets and Tasks, Baselines, Analyses etc...).
- 10. Click **Fixlets and Tasks** under the **Lab Checklist Win Server 2019** node. The Fixlets and Tasks are shown in the list area in the upper-right portion of the Console.

Note: It might take several minutes for the computers that are subscribed to the custom checklist site to report their compliance status. The **Show Non-Relevant Content** button can be toggled to show non-relevant content. The list area will be blank until one or more Fixlets are reported as Relevant.

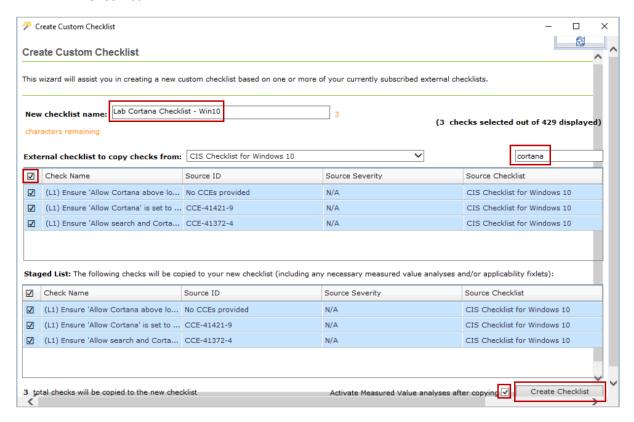
With respect to Compliance, Relevant Fixlets represent non-compliant configurations while non-Relevant Fixlets indicate that all subscribed computers are compliant with the configuration setting.

You have now successfully completed Exercise 4.

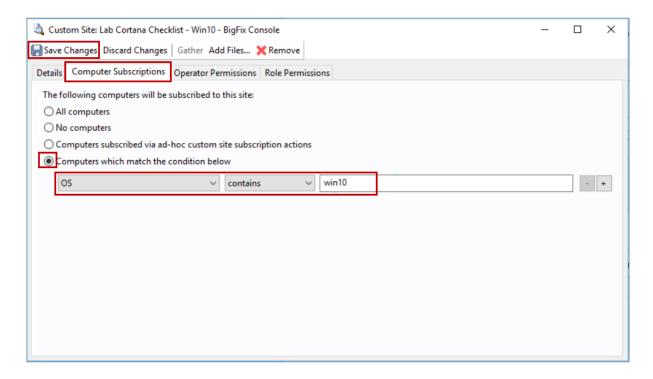
Exercise 5 - Create a Windows 10 Custom Checklist - Console

In this exercise, you create a custom checklist based on Compliance checks from the CIS Checklist for Windows 10 External Checklist site that you previously enabled.

- 1. Create a custom checklist named **Lab Cortana Checklist Win10** by using the steps in Exercise 4 Creating a Custom Checklist on page 22 as a guide. Use the information below as a reference for your custom checklist:
 - New checklist name: Lab Cortana Checklist Win10
 - Select the following external source checklist: CIS Checklist for Windows 10
 - Search box criteria: Cortana
 - Select all available Cortana checks
 - Select Activate Measured Value analyses after copying option, then click Create Checklist.



Subscribe Win10 endpoints to the custom checklist site. Select the Computers
which match the condition below option. Then chose OS from the first drop down,
contains from the second drop-down box, and enter win10 in the text field. Click
Save Changes.



You have now successfully completed Exercise 5.

Exercise 6 – Create a CentOS7 Custom Checklist - WebUI

In this exercise, you use the WebUI to create a custom checklist based on Compliance checks from the CIS Checklist for CentOS Linux 7 external Checklist site that you previously enabled.

- 1. Switch to the BigFix Server virtual machine: **BESFNDWINROOT**. If you are logged off, log in to the server as **Administrator** with a password of **bigfixrocks**.
- 2. Double-click the **Firefox** icon on the Windows desktop. The Firefox web browser opens.
- 3. Access the **WebUI** by entering the following URL in the address bar of the **Firefox** browser:

https://besfndwinroot

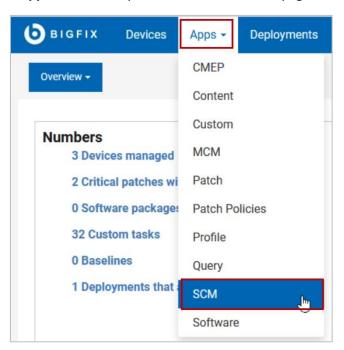
Note: If you receive the security warning, click **Advanced**, then click **Accept the Risk and Continue**. The WebUI Login page is shown.

4. Enter the **Username** as **adminmo** and the **Password** as **B1gfixrocks**. Click **Login**.



The WebUI Overview page opens.

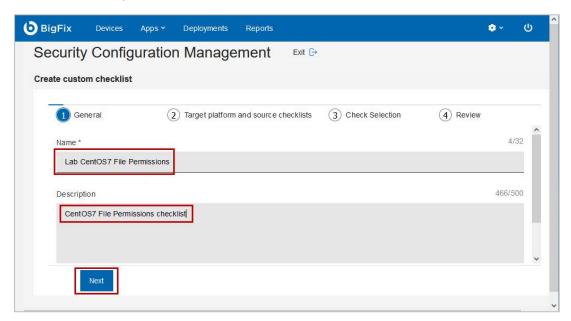
5. Select **SCM** from the **Apps** tab at the top of the WebUI Overview page.



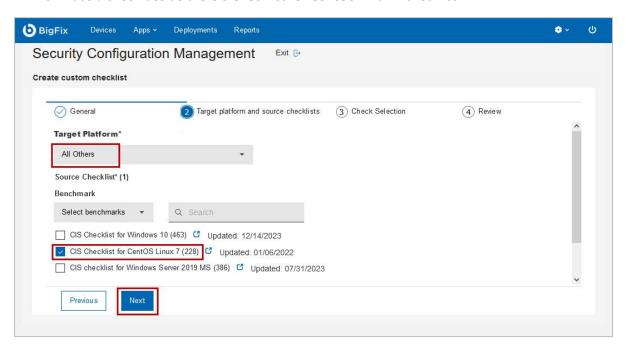
The Security Configuration Management page opens and displays the 2 custom checklists that you previously created.

 Click Create in the upper portion of the Security Configuration Management page then click Create custom checklist from the drop-down menu. The General step of the Create custom checklist page opens.

- 7. Enter the custom checklist Name and Description as follows:
 - Name: Lab CentOS7 File Permissions
 - Description: CentOS7 File Permissions checklist

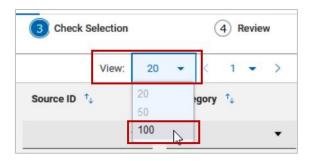


- 8. Click **Next**. The Target platform and source checklists step is displayed.
- 9. Select All Others from the Target Platform drop-down box.
- 10. Place a check beside the CIS Checklist for CentOS Linux 7 checklist.

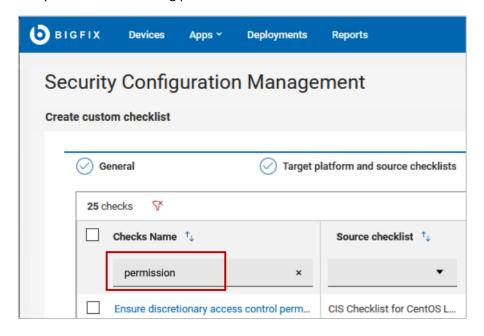


11. Click **Next**. The Check Selection step is displayed.

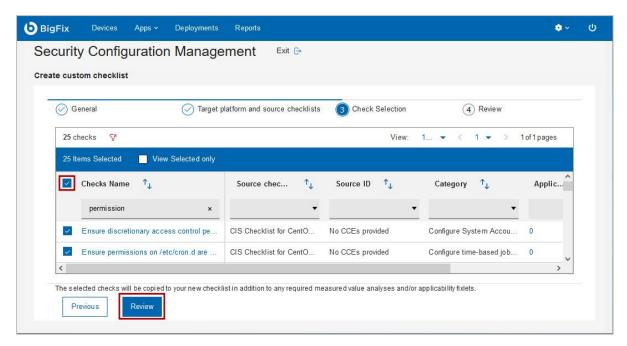
12. Select 100 from the View drop-down box to display up to 100 checks per page.



13. Enter **permission** in the **Checks Name** search box. The list of available checks is filtered to show only those with the string permission in the name.

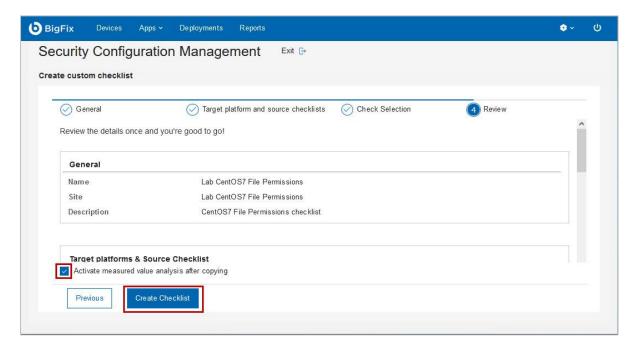


14. Place a **check** in the box beside the **Checks Name** column header to select all the checks from the filtered list. Click **Review**.



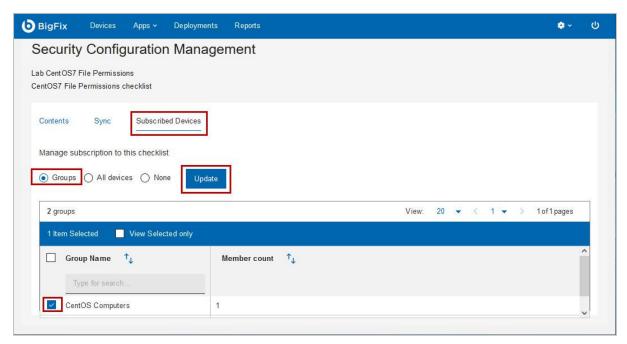
The Review step page is displayed.

15. Place a check beside the Activate measured value analysis after copying. Click Create Checklist.



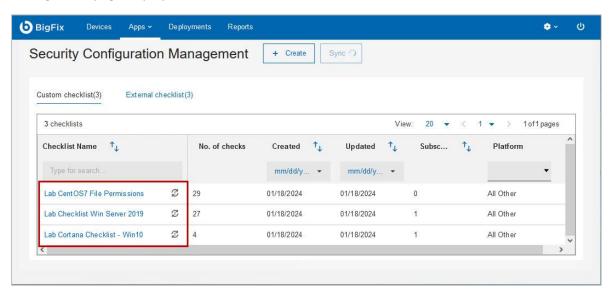
A message is displayed showing that the checklist is being created. After the custom checklist is created, the CentOS7 File Permissions checklist page opens.

- 16. Click the **Subscribed Devices** tab. The Manage subscriptions options for the custom checklist are shown.
- 17. Select the **Groups** option, then place a check beside the **CentOS Computers** group. Click **Update**.

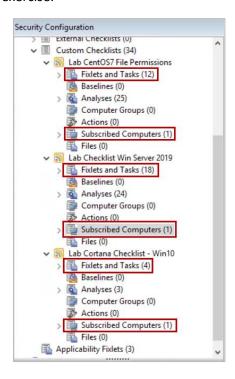


A message is displayed indicating that the subscriptions have been updated.

18. Select **SCM** from the **Apps** tab at the top of the WebUI page. The Security Configuration Management page displays the 3 custom checklists.



- 19. Minimize the **Firefox** browser and return to the **BigFix Console**.
- 20. Click **Security Configuration** in the lower-left portion of the. The navigation pane updates to show the Security Configuration content.
- 21. In the navigation pane expand **Configuration Management > Custom Checklists.** The 3 Custom Checklists that you created are shown.
- 22. Expand the node beside each of the custom checklists, and verify that each of the Custom Checklist sites are reporting **Subscribed Computers** and Relevant **Fixlets and Tasks** before continuing to the next exercise.



You have now successfully completed Exercise 6.

Exercise 7 – Import the Checklists into the Analytics Server

Now that there are active checklists, the compliance data is available for reporting. In this exercise, you access the BigFix Compliance Analytics web interface using a browser and perform a data import.

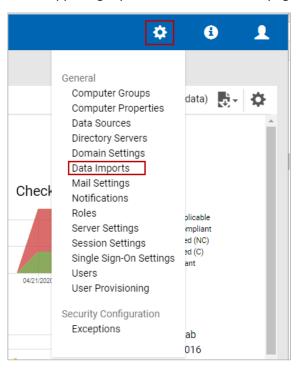
- 1. Switch to the BigFix Server virtual machine: **BESFNDWINROOT**. If you are logged off, log in to the server as **Administrator** with a password of **bigfixrocks**.
- 2. Double click the **Firefox** icon on the desktop. The browser opens.
- 3. Enter the following URL in the address section of the browser:

https://BESFNDWINROOT:9085

Note: You might receive a security warning indicating that it is unsafe to continue to the page. Click the **Advanced** option, accept the risk and continue to the site.

The BigFix Compliance login page opens.

- 4. Enter **adminmo** as the username with a password of **B1gfixrocks!**. Click **Login**. The Overview page opens.
- 5. Click the gear icon in the upper-right portion of the Overview page and select Data Imports.

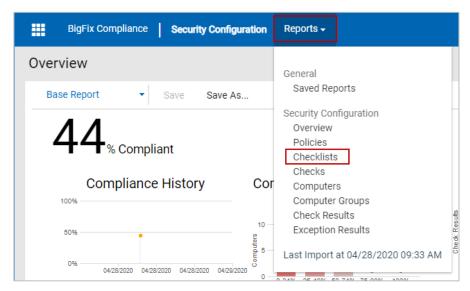


The Management: Data Imports page opens.

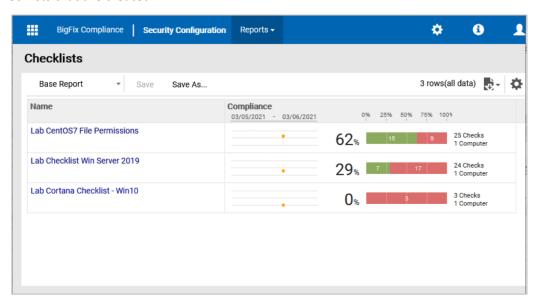
- 6. In this step, you turn off the default Import Schedule for the purpose of the lab exercises only. Select the **Import Settings** tab and remove the check beside the **Enabled** option, then click **Save**. This prevents a long import from automatically starting during the course and impacting the exercises.
- 7. Click **Import Now**. A message is shown that indicates that the import is running. The import takes several minutes to run. You can periodically refresh the browser page to view the number of steps that have completed. Wait until the import successfully completes before continuing.

Note: It might take up to 10 minutes for the Import to complete. You can monitor the progress by clicking the **Reports** tab at the top of the Compliance page and viewing the progress message at the bottom of the **Reports** menu.

8. Click the **Reports** menu at the top of the page, then select **Checklists**.



The Checklists page opens and shows the compliance percentage for each of the custom checklists that are created.



- 9. Locate the Lab Checklist Win Server 2019 checklist and note the current compliance level.
- 10. Click the link for the **Lab Checklist Win Server 2019** in the **Name** column. The Overview report for the selected checklist opens.

Checklist: Lab Checklist Win Server 2019

Overview Computers Checks Computer Groups Check Results Exception Results

Base Report Save Save As... (all data) Computers by Computers by Compliance

Compliance History Computers by Compliance

Quartile

ON SOURCE SOURCES 03/29/2022 03/29/202

11. Select the **Checks** link in the second row of graphs on the **Overview** report.

The **Checks** report opens for the selected checklist and shows the percentage compliance for each of the checks that are associated with that checklist.

Note: You can also navigate to the Checks page by clicking the Checks tab at the top of the Overview report.

12. Review the Compliance level for each of the checks in the **Lab Checklist Win Server 2019** Checks report.

Note: The Compliance graph in the Checks report indicates how compliance with the various checks changes over time and is updated each time a **Data Import** is performed.

You have now completed Exercise 7.

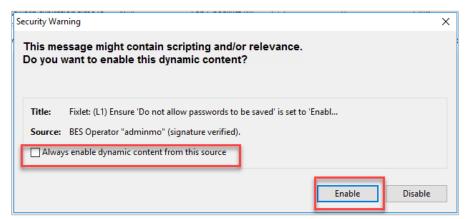
Exercise 8 - Customizing a Checklist Check - Console

The default values for the various Checks in the security checklists are based on the specification that is published by the respective standards organization that the checklist is based on. The required configuration standards in your enterprise might be different than the default values that are delivered with the out of the box checks.

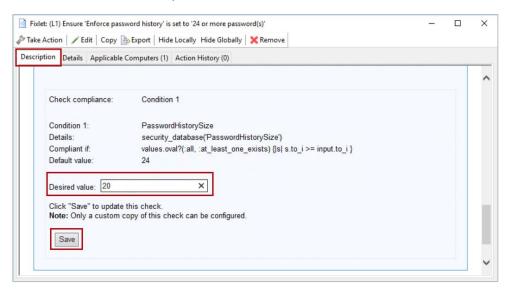
In this Exercise, you modify the default value for an existing check in the **Lab Checklist Win Server 2019** custom checklist.

- 1. Switch to the BigFix Server virtual machine: **BESFNDWINROOT**. If you are logged off, log in to the server as **Administrator** with a password of **bigfixrocks**.
- 2. If the Console is not already open, double click the **BigFix Console** icon on the desktop. The login screen opens.
- 3. Verify that the user name is set to **adminmo** and enter the password **B1gfixrocks**. Click **Login**. The Console opens.
- 4. Click **Security Configuration** in the lower-left portion of the Console if it is not already selected. The navigation pane updates to show the BigFix content that is related to Security Configuration.
- 5. Expand the Configuration Management > Custom Checklists > Lab Checklist Win Server 2019 nodes, then select Fixlets and Tasks. The Fixlets that correspond to each of the checks in the custom checklist are shown in the list pane in the upper-right portion of the Console.

- 6. Enter **enforce** in the live search box in the upper-right portion of the list pane. The list of Fixlets is filtered to show only those that contain the string **enforce** in the title or description.
- 7. Select the Fixlet named (L1) Ensure 'Enforce password history' is set to '24 or more password(s)'. The details for the selected Fixlet are shown in the work area below.
 - a. If the Security Warning message is displayed, always click on the check box for: "Always enable dynamic content from this source" then click on the Enable button.



- 8. Click the **Description** tab if it is not already selected and review the information about the selected check.
- 9. Scroll down to the bottom of the **Description** tab and located the **Desired value** field. Enter **20** in the **Desired value** field, then click **Save**.



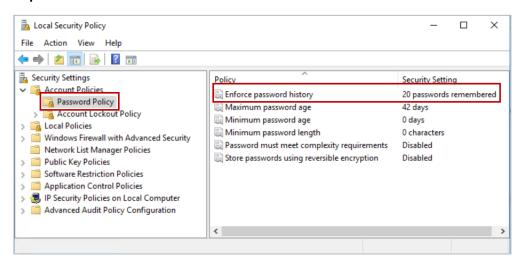
The Desired value parameter is updated to 20.

Note: You can also verify this by selecting the **Details** tab and reviewing the value for the **PasswodHistorySize** parameter in the Action script for **Action1**.

- 10. Click **Take Action**. The Take Action window opens.
- 11. Select **BESFNDWINROOT** from the list of available targets. Click **OK**.

Monitor the status of the action and wait until the status changes to **Fixed** before continuing. You can periodically click **Refresh Console** at the top of the Console to update the display.

- 12. Click the **Start** button on the **BESFNDWINROOT** virtual machine and enter **secpol.msc** in the search field. Press **Enter**. The **Local Security Policy** editor opens.
- 13. Expand **Account Policies** and select **Password Policy**. The various password policies and security settings are shown.
- 14. Locate the **Enforce password history** policy and verify that the **Security Setting** is now set to **20 passwords remembered**.



15. Close the Local Security Policy window.

You have now completed Exercise 8.

Exercise 9 - Customizing a Checklist Check - WebUI

In this Exercise, you use the WebUI to modify the default value for an existing check in the **Lab Checklist Win Server 2019** custom checklist.

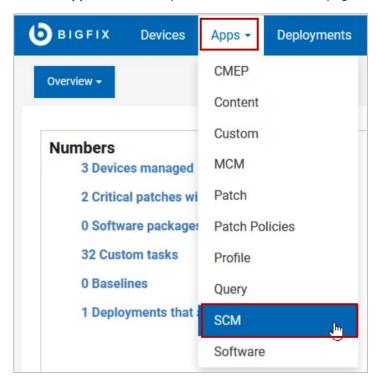
- 1. Switch to the BigFix Server virtual machine: **BESFNDWINROOT**. If you are logged off, log in to the server as **Administrator** with a password of **bigfixrocks**.
- 2. Minimize the Console and double-click the **Firefox** icon on the **Windows Desktop** to open the **Firefox** browser if it is not already open.
- 3. Enter the **URL** for the **WebUI** in the address bar of the **Firefox** browser as follows and press Enter.

https://BESFNDWINROOT

The WebUI login page opens.

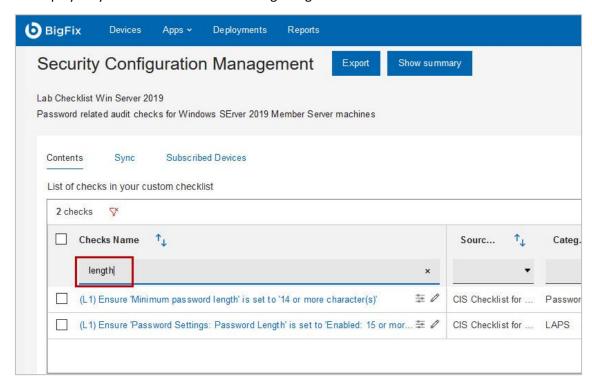
4. Log in to the **WebUI** as **adminmo** with a password of **B1gfixrocks**. The WebUI Overview page opens.

5. Select **SCM** from the **Apps** tab at the top of the WebUI **Overview** page.

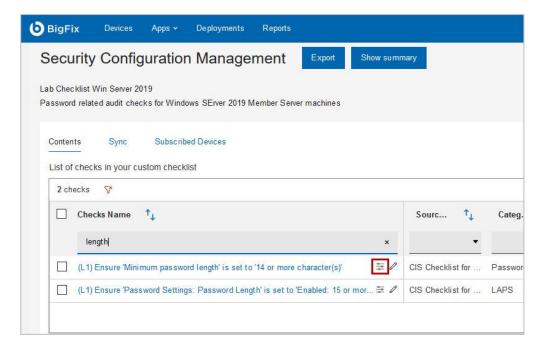


The Security Configuration Management page opens.

- 6. Click the **Lab Checklist Win Server 2019** custom checklist. The custom checklist opens and displays a list of all the custom checks in the checklist.
- 7. Enter the string **length** in the **Checks Name** filter. The list of custom checks is filtered to display only those that contain the string "length" in their name.

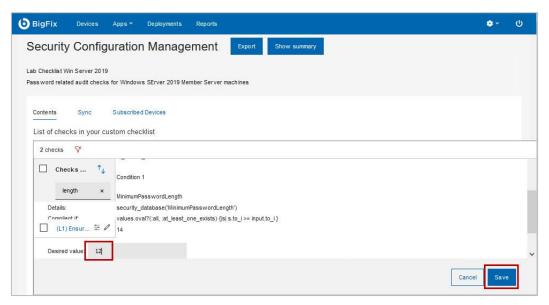


8. Locate the check named (L1) Ensure Minimum password length is set to 14 or more character(s) and click the Edit Parameter icon located to the right of the check name.



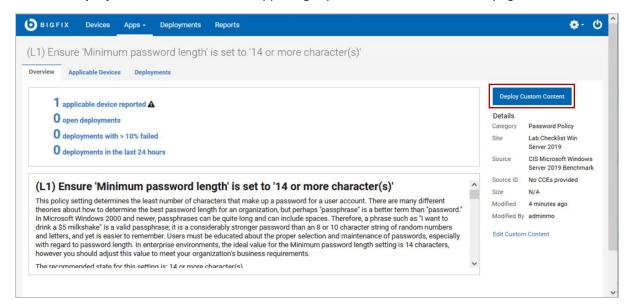
The Edit Parameters page opens for the selected check.

9. **Scroll down** to the bottom of the **Edit Parameters** page and locate the **Desired value** field. Change the **Desired value** from 14 to **12**. Click **Save**.



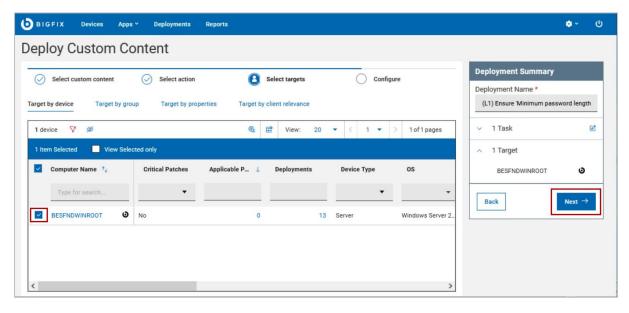
10. Click the link represented by the (L1) Ensure Minimum password length is set to 14 or more character(s) check name. A page showing the details for the selected check opens.

11. Click **Deploy Custom Content** in the upper-right portion of the check details page.



The Deploy Custom Content page opens.

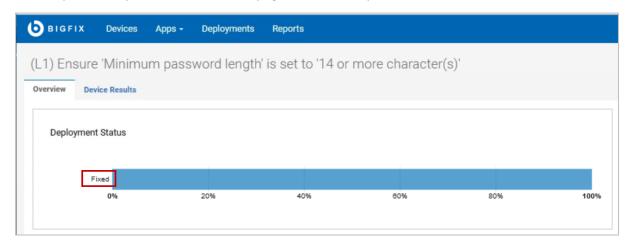
- 12. Click Next. The Select targets step is displayed.
- 13. Place a check beside BESFNDWINROOT. Click Next.



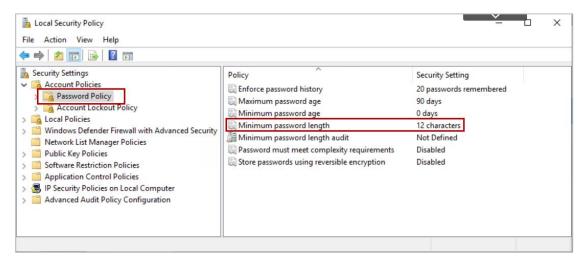
The Configure step is displayed.

14. Accept the **default** values for the **Configure** step, then scroll down and click **Deploy** on the right side of the **Deploy Custom Content** page. The deployment page opens.

15. Monitor the status of the deployment and wait for it to complete before continuing. You can periodically refresh the browser page to view the updated status.



- 16. Click the **Start** button on the **BESFNDWINROOT** virtual machine and enter **secpol.msc** in the search field. Press **Enter**. The **Local Security Policy** editor opens.
- 17. Expand **Account Policies** and select **Password Policy**. The various password policies and security settings are shown.
- 18. Locate the **Minimum password length** policy and verify that the **Security Setting** is now set to **12 characters**.



19. Close the Local Security Policy window.

You have now completed Exercise 9.

Exercise 10 – Enforcing Continuous Compliance

There might be certain configuration settings that must be enforced automatically either across the enterprise or groups of systems. It is possible for BigFix to automatically remediate out of compliance systems without operator intervention.

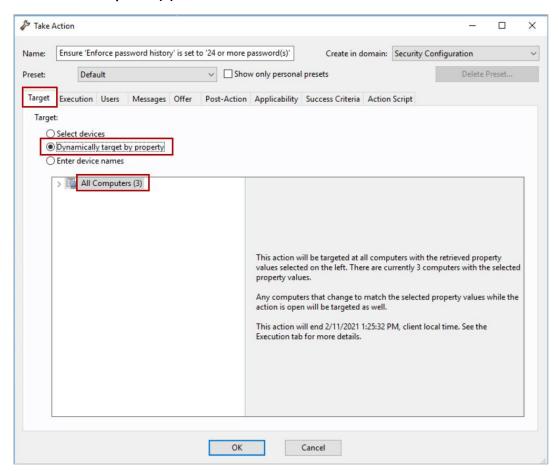
In this exercise, you deploy a policy action to automatically enforce the compliance check that was modified in the previous exercise.

1. Switch to the BigFix Server virtual machine: **BESFNDWINROOT**. If you are logged off, log in to the server as **Administrator** with a password of **bigfixrocks**.

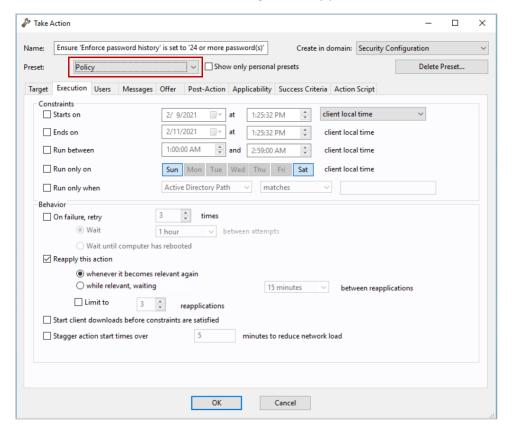
- 2. If the Console is not already open, double click the **BigFix Console** icon on the desktop. The login screen opens.
- 3. Verify that the user name is set to **adminmo** and enter the password **B1gfixrocks**. Click **Login**. The Console opens
- 4. Click **Security Configuration** in the lower-left portion of the Console if it is not already selected. The navigation pane updates to show the BigFix content that is related to Security Configuration.
- 5. Expand the Configuration Management > Custom Checklists > Lab Checklist Win Server 2019 nodes, then select Fixlets and Tasks. The Fixlets that correspond to each of the checks in the custom checklist are shown in the list pane in the upper-right portion of the Console.
- Enter enforce in the live search box in the upper-right portion of the list pane. The list of
 Fixlets is filtered to show only those that contain the string enforce in the title or
 description.

Hint: This Fixlet might no longer be Relevant. If it is not shown in the List Area click the Show Non-Relevant Content button at the top of the Console.

- 7. Select the Fixlet named (L1) Ensure 'Enforce password history' is set to '24 or more password(s)'. The details for the selected Fixlet are shown in the work area below.
- 8. Click the **Description** tab if it is not already selected and review the information about the selected check.
- 9. Click **Take Action**. The Take Action window opens.
- 10. Select the **Target** tab.
- 11. Select the **Dynamically Target by Property** option.
- 12. Select All Computers (3)



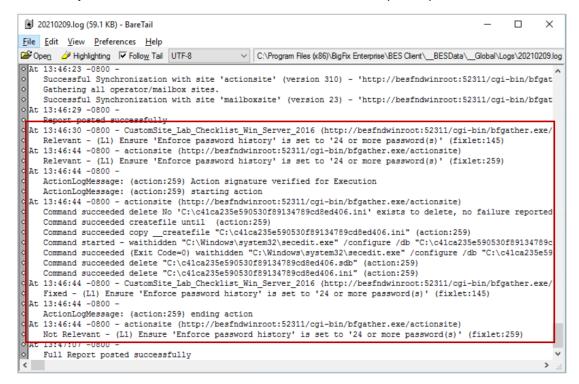
- 13. Click the Execution tab.
- 14. Select **Policy** from the **Preset** drop-down box. Observe the various changes to the settings on the Execution tab as a result of selecting the Policy preset.



- 15. Click **OK**. The action is deployed to the targeted endpoints as they become Relevant and remains open until it is stopped by an operator.
- 16. Click the **Start** button on the **BESFNDWINROOT** virtual machine and enter **secpol.msc** in the search field. Press **Enter**. The **Local Security Policy** editor opens.
- 17. Expand **Account Policies** and select **Password Policy**. The various password policies and security settings are shown.
- 18. Locate the Enforce password history policy and modify the value to 15. Click Apply.
- 19. Click **OK**.
- 20. Close the **Local Security Policy** editor.
- 21. Double-click the **baretail** icon on the Windows desktop of the **BESFNDWINROOT** virtual machine. The baretail application opens.
- 22. Open the current BESClient log in the baretail application.

Note: The BESClient log files are located in the C:\Program Files (x86)\BigFix Enterprise\BES Client__BESData__Global\Logs directory.

23. Monitor the client log in **baretail**. The **Enforce password history** compliance check becomes Relevant and the action script executes. It might take several minutes for the check to become **Relevant** and appear in the log file. Observe that the **Enforce password history** Fixlet is shown a **Not Relevant** after the action script completes.



24. Open the **Local Policy Editor** and verify that the value of the **Enforce password history** Security Setting is now reset to **20 remembered passwords**.

You have now completed Exercise 10.

Exercise 11 - Using the CVE Search Dashboard

The CVE Search dashboard allows you to analyze vulnerabilities in your environment based on their CVE ID. The CVE's can be searched by entering a comma separated list of CVE ID's, or you can choose to analyze vulnerabilities using one of the pre-defined vulnerability lists such as the CISA KEV list of Binding Operational Directives (BOD).

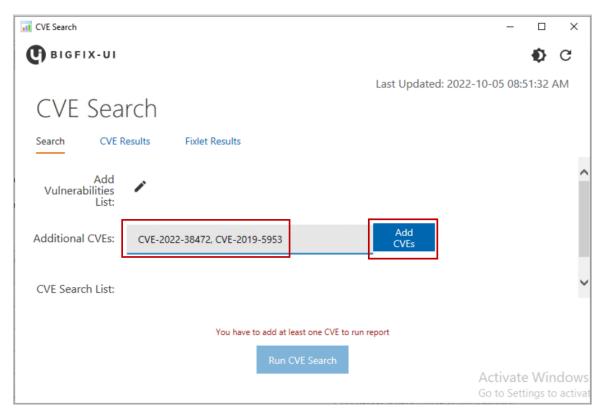
In this exercise, you use the CVE Search dashboard to search for known vulnerabilities in the environment. You then build a baseline to remediate those vulnerabilities.

- 1. Switch to the BigFix Server virtual machine: **BESFNDWINROOT**. If you are logged off, log in to the server as **Administrator** with a password of **bigfixrocks**.
- 2. If the Console is not already open, double click the **BigFix Console** icon on the desktop. The login screen opens.
- 3. Click **All Content** in the lower-left portion of the Console if it is not already selected. The navigation pane updates to show all the BigFix content.
- 4. Expand the **Dashboards > All Dashboards** nodes, then select **CVE Search**. The CVE Search dashboard is opens.

5. Enter the following comma separated list of CVE's in the **Additional CVEs** field:

CVE-2022-38472, CVE-2019-5953

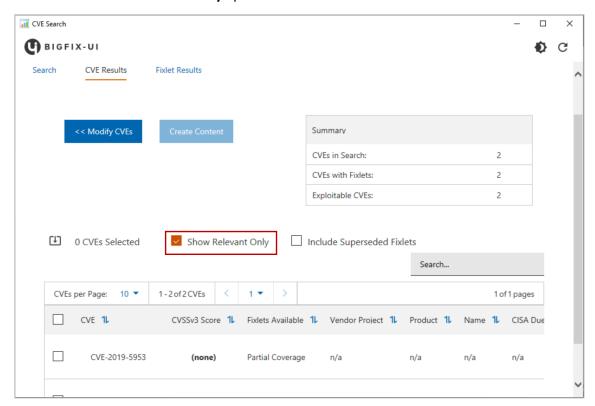
6. Click Add CVEs.



The CVEs are added to the CVE Search List and the Run CVE Search button becomes live.

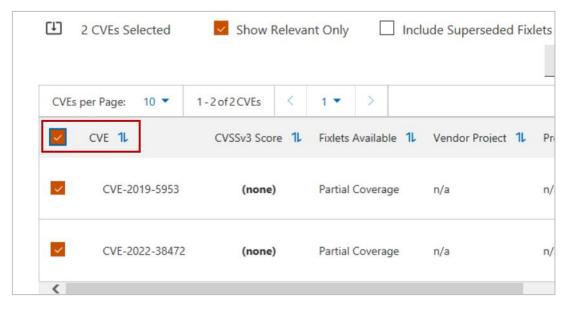
7. Click **Run CVE Search**. The results of the search are displayed on the CVE Results tab of the dashboard.

8. Click the **Show Relevant Only** option.



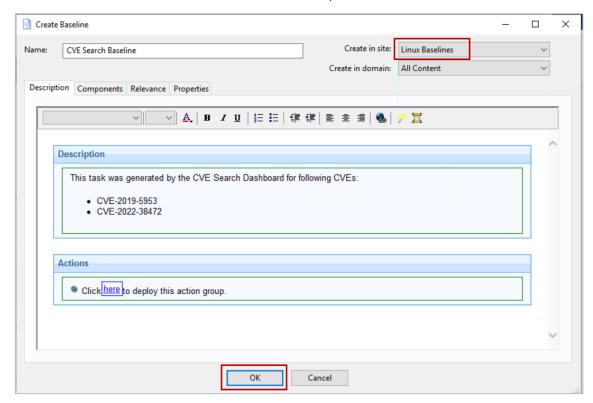
The dashboard is updated to show only the content that is Relevant to at least 1 managed endpoint in the environment.

9. Place a **check** in the box to the left of the **CVE** column header. All the Relevant content is selected.



10. Click **Create Content** at the top of the **CVE Search** dashboard. The Create Baseline window is displayed.

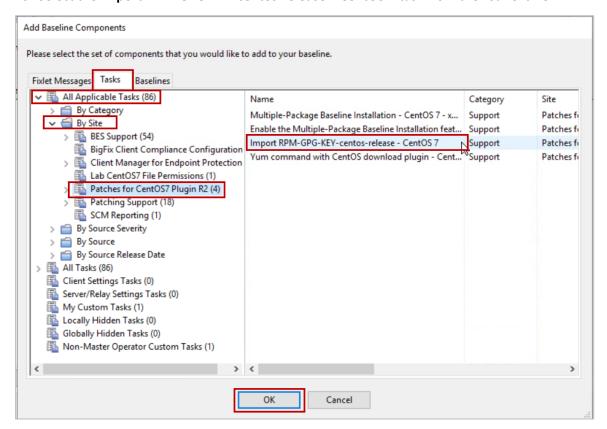
11. Select Linux Baselines from the Create in site drop-down box. Click OK.



The new baseline opens in the Console.

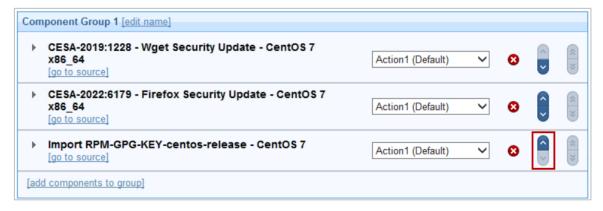
- 12. Click Edit. The Edit Baseline window opens.
- 13. Click the **Components** tab. The 2 Fixlets that were associated with the selected CVEs are shown in the Baseline.
- 14. Click the [add components to group] link. The Add Baseline Components window opens.
- 15. Click the Tasks tab, then expand the All Applicable Tasks > By Site nodes and select Patches for CentOS7 Plugin R2. A list of tasks associated with the Patches for CentOS7 site is displayed.

16. Select the Import RPM-GPG-KEY-centos-release – CentOS 7 task from the list. Click OK.



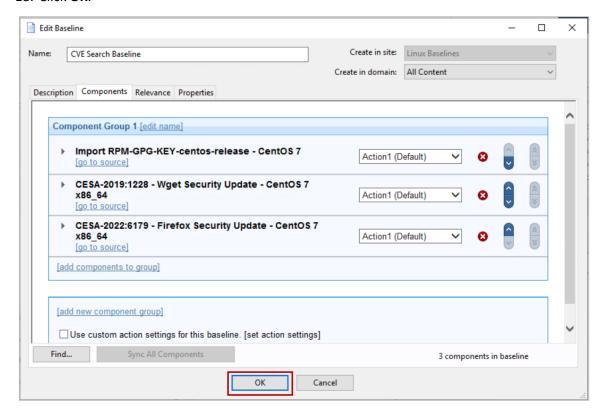
The Edit Baseline window is displayed and the selected task is added to the list of baseline components.

17. Move the **Import RPM-GPG-KEY-centos-release – CentOS 7** task to the top of the list of Baseline components by clicking the **up-arrow icon** to the right of the component name.



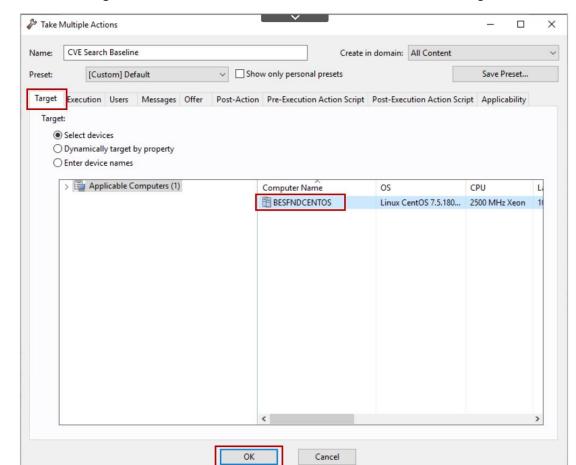
Tip: Each time you click the up-arrow icon, the component is moved up 1 row. You must continue clicking the up-arrow until the Task is in the first position of the component list.

18. Click **OK**.



The Edit Baseline window closes and you are returned to the baseline.

- 19. Click the **Applicable Computers** tab and verify that the **BESFNDCENTOS** computer appears in the list of applicable targets. Wait until it appears before continuing to the next step.
- 20. Click **Take Action**. The Take Multiple Actions window opens.



21. Click the Target tab and select BESFNDCENTOS from the list of available targets. Click OK.

The Action window opens.

22. Monitor the status of the action and wait for it to change to **Completed** before proceeding.

You have now completed Exercise 11.

Exercise 12 – Creating a Saved Report in BigFix Compliance Analytics

BigFix Compliance helps to manage increasingly complex IT environments by providing detailed security reports.

In this exercise, you customize, create, and save a report using BigFix Compliance Analytics.

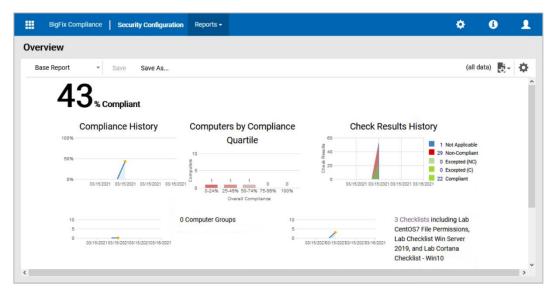
- 1. Switch to the BigFix Server virtual machine: **BESFNDWINROOT**. If you are logged off, log in to the server as **Administrator** with a password of **bigfixrocks**.
- 2. Double click the **Firefox** icon on the desktop. The browser opens.
- Enter the following URL in the address section of the browser: https://BESFNDWINROOT:9085

Note: You might receive a security warning indicating that it is unsafe to continue to the page. Click the Advanced option, accept the risk and continue to the site.

The BigFix Compliance login page opens.

4. Enter **adminmo** as the username with a password of **B1gfixrocks!**. Click **Login**. The Overview page opens.

Note: The Overview page shows an overall Compliance percentage along with a variety of statistical widgets that pertain to various compliance categories. Your screen may look slightly different.

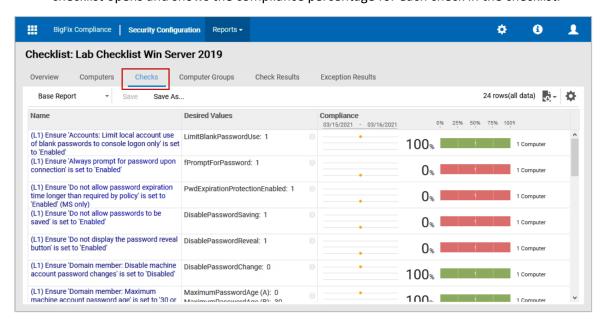


- 5. Select **Checklists** from the **Reports** menu at the top of the **Overview** page. The Checklist page opens and displays a list of the Custom Checklists that are enabled. You can also access the Checklists report by clicking the **## Checklists** link on the **Overview** report.
- 6. Review the compliance levels of the various checklists.

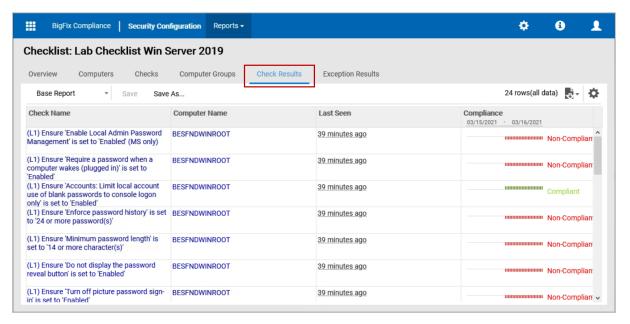
Tip: You can sort the data that is displayed by clicking the title of the column header of the data that you wish to sort. You can toggle the sort order from ascending to descending by clicking the column header again.

7. Click the **link** for the **Lab Checklist Win Server 2019** checklist. An overview page for the selected checklist opens.

8. Click the **Checks** tab at the top of the Overview page. The Checks report for the selected checklist opens and shows the compliance percentage for each check in the checklist.



9. Click the **Check Results** tab at the top of the Overview page. The Checks Results report for the selected checklist opens and shows whether each check is Compliant or Non-Compliant for each computer that is subscribed to the Checklist.

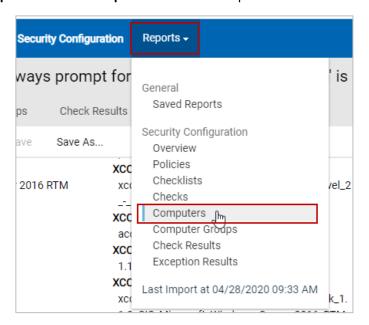


10. Click the **Check Name** column header. The checks are sorted by name in ascending alphabetical order.

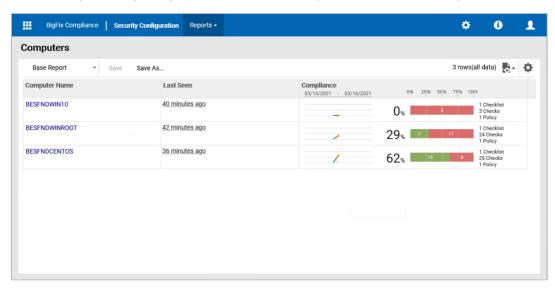
Tip: You can click the Check Name column header again to reverse the sort order.

- Locate the check named (L1) Ensure 'Always prompt for password upon connection' is set to 'Enabled'. Observe whether the check is Compliant or Non-Compliant for BESFNDWINROOT.
- 12. Click the link for the check named (L1) Ensure 'Always prompt for password upon connection' is set to 'Enabled'. The Overview report for the selected compliance check opens.

- 13. Review the details for the selected check on the **Overview** report. Note the Source, Source ID, Source Release Date and Description for the check.
- 14. Select **Computers** from the **Reports** menu at the top of the browser.

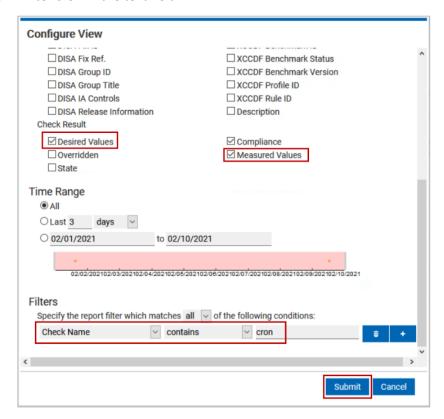


The Computers report opens and shows the compliance level for all computers.



- 15. Click **BESFNDCENTOS** in the **Computer Name** column. The Overview report for the selected computer is displayed.
- 16. Click the **Check Results** tab at the top of the Overview report. Each Checklist and Check Name that the selected computer is subscribed to is shown in the Check Results report.
- 17. Click the **gear** icon in the upper-right portion of the Check Results report. The Configure View window opens.
- 18. Scroll down to the **Check Result** section. Place a check beside the **Desired Values**, and **Measured Values** checkbox. The selected columns are added to the report view.
- 19. Scroll to the bottom of the **Configure View** window and click the plus (+) sign in the **Filters** section.

- 20. Set the Filter criteria as follows, then click **Submit**:
 - a. Select Check Name from the first drop-down box.
 - b. Select **contains** from the second drop-down box.
 - c. Enter cron in the text field.



The Computers report updates to show only the checks whose name contains the string cron.

- 21. Click and drag the **Measured Values** column to the right of the **Desired Values** column.
- 22. Click Save As. The Save Report As window opens.
- 23. Enter besindcentos Cron Permissions Report in the Name field.



- 24. Click Create.
- 25. Select **Saved Reports** from the **Reports** menu at the top of the BigFix Compliance page. The besfndcentos Cron Permissions Report shows in the list Saved Reports list.

- 26. Click the report link in the Name field to view the saved report.
- 27. Optional Investigate other compliance reports that were discussed during the presentation.

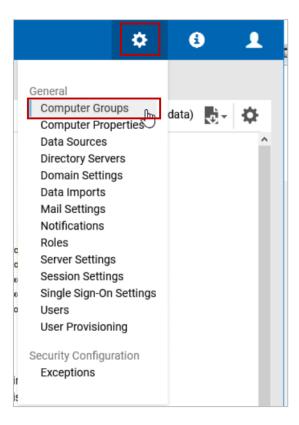
You have now completed Exercise 12.

Exercise 13 – Creating Computer Groups in SCA

Computer Groups can be created in SCA and used as reporting groups or used to limit access to specific users. These groups can be totally new groups that do not currently exist in the BigFix Console, or they can be linked to existing BigFix computer groups.

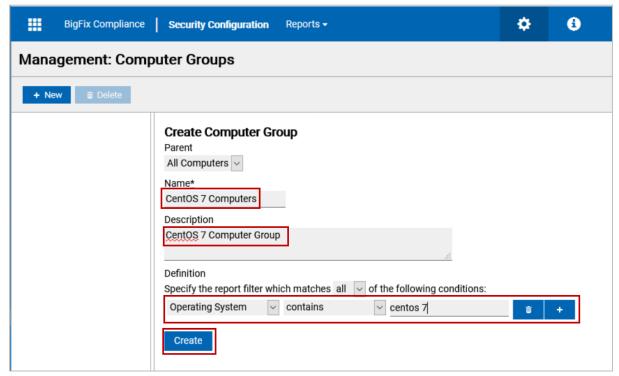
In this exercise, you create SCA reporting computer groups.

- 1. Return to the Compliance Analytics web interface. If the session has timed out, login again as **adminmo** with a password of **B1gfixrocks!**.
- 2. Click the **gear** icon in the upper-right portion of the BigFix Compliance header. The **Management** menu opens.



- 3. Select **Computer Groups** from the Management menu. The Computer Groups page opens.
- 4. Click **New** in the upper-left portion of the **Computer Groups** page. The Create Computer Group pane opens.
- 5. Enter CentOS7 Computers in the Name field.
- 6. Enter CentOS7 Computer Group in the Description field.

- 7. Click the plus sign (+) in the **Definition** section. Define the group membership as follows;
 - Select **Operating System** from the first drop-down box.
 - Select **contains** from the second drop-down box.
 - Enter centos 7 in the text field.



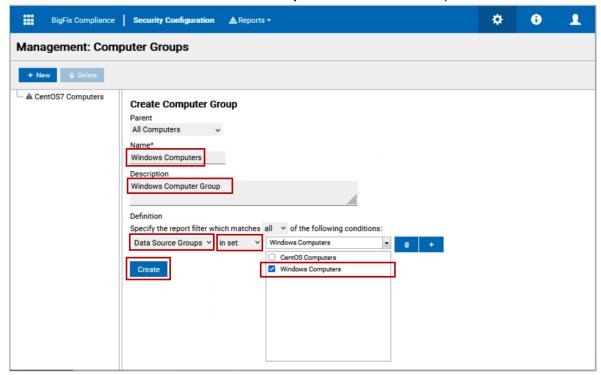
8. Click **Create**. A message is displayed indicating that the Computer Group was successfully created.

Hint: The Group Name displays a warning triangle next to the name. This indicates that the group definition is not available for use until after the next Data Import is performed.

We now create a computer group based on an existing BigFix Automatic Computer Group.

- 9. Click **New** in the upper-left portion of the **Computer Groups** page. The Create Computer Group pane opens.
- 10. Enter Windows Computers in the Name field.
- 11. Enter Windows Computer Group in the Description field.

- 12. Click the plus sign (+) in the **Definition** section. Define the group membership as follows:
 - Select **Data Source Groups** from the first drop-down box.
 - Select in set from the second drop-down box.
 - Place a check beside Windows Computers from the third drop-down box.



13. Click **Create**. A message is displayed indicating that the Computer Group was successfully created.

You have now completed Exercise 13.

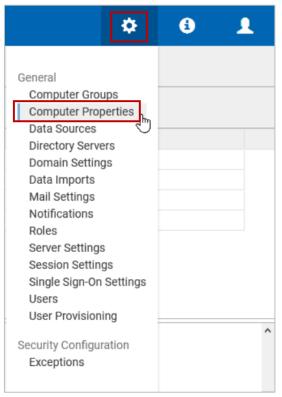
Exercise 14 – Creating Computer Properties

Computer Properties can be created in SCA by linking the properties from available Data Sources. These properties can be used in report filter definitions or can be included as additional columns in reports

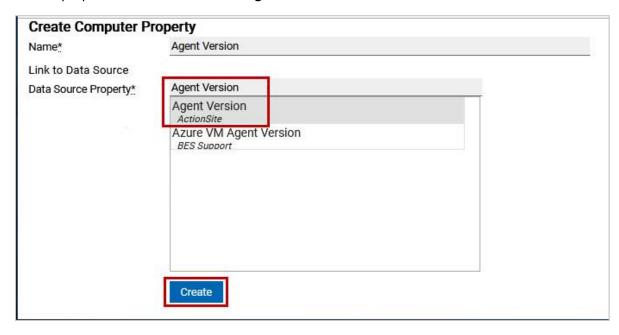
In this exercise, you create a Computer Property using the Computer Properties interface.

- 1. Return to the Compliance Analytics web interface. If the session has timed out, login again as **adminmo** with a password of **B1gfixrocks!**.
- 2. Click the **gear** icon in the upper-right portion of the BigFix Compliance header. The **Management** menu opens.

3. Select **Computer Properties** from the **Management** menu. The Computer Properties page opens.



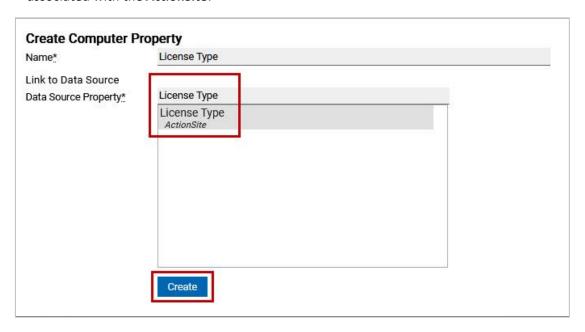
- 4. Click **New** in the upper-left portion of the **Computer Properties** page. The Create Computer Property pane opens at the bottom of the page.
- 5. Begin typing the string **Agent Version** in the **Link to Data Source** field. As you type the name the properties are filtered. Locate **Agent Version** in the filtered list and select it.



6. Click **Create**. A message is displayed indicating that the Computer Property was successfully created.

Hint: The new property displays a warning triangle next to the name. This indicates that the property definition is not available for use until after the next Data Import is performed.

- 7. Click **New** in the upper-left portion of the **Computer Properties** page. The Create Computer Property pane opens at the bottom of the page.
- 8. Begin typing the string **License Type** in the **Link to Data Source** field. As you type the name the properties are filtered. Locate **License Type** in the filtered list and select the one that is associated with the **ActionSite**.



9. Click **Create**. A message is displayed indicating that the Computer Property was successfully created.

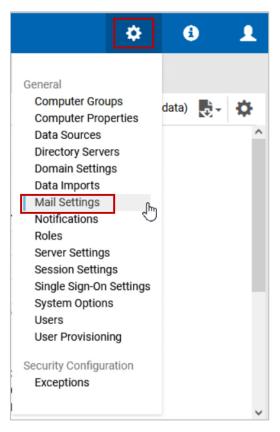
You have now completed Exercise 14.

Exercise 15 – Defining an Email SMTP Server

In this exercise, you define and outgoing email server so that you can create and send email alerts and schedule report distribution.

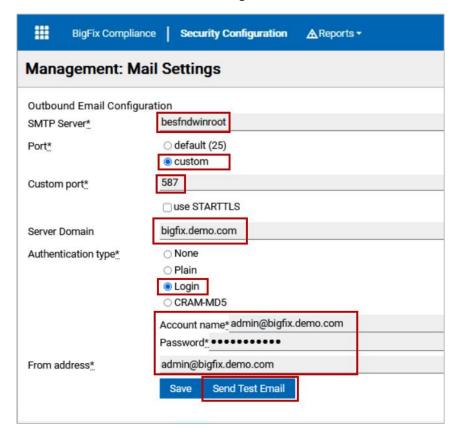
1. Return to the Compliance Analytics web interface. If the session has timed out, login again as **adminmo** with a password of **B1gfixrocks!**.

2. Click the **gear** icon in the upper-right portion of the BigFix Compliance header. The **Management** menu opens.



3. Select **Mail Settings** from the **Management** menu. The Management: Mail Settings page opens.

- 4. Enter the following information in the **Outbound Email Configuration** form:
 - SMTP Server* field: Enter 10.0.0.1
 - Port* field: Select the **custom** option
 - Custom port* field: Enter 587
 - Server Domain: bigfix.demo.com
 - Authentication type*: Verify that the Login option is selected
 - Account name* field: Enter admin@bigfix.demo.com
 - Password* field: Enter B1gfixrocks
 - From address* field: Enter admin@bigfix.demo.com



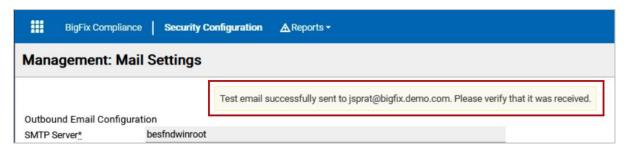
5. Click **Send Test Email**. The Send Test Email window opens.

Note: If the Save login browser pop-up opens click Don't save.

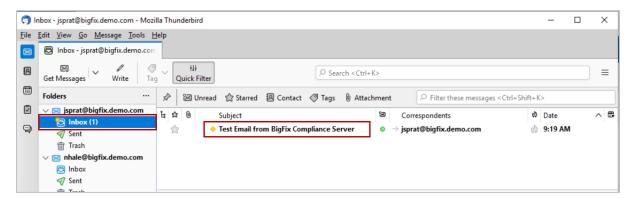
6. In the send test email to: field enter jsprat@bigfix.demo.com and click OK.



A message is displayed indicating that the test email was successfully sent.



- 7. **Double-click** the **Mozilla Thunderbird** icon on the **Windows desktop**. The Mozilla Thunderbird application opens.
- 8. Select the **Inbox** for the **jsprat@bigfix.demo.com** account. Verify that the test message was received.



- 9. Close Mozilla Thunderbird.
- 10. Return to the **Mail Settings** page in the **Firefox** browser and click **Save**. A message appears indicating that the Mail Settings were successfully saved.

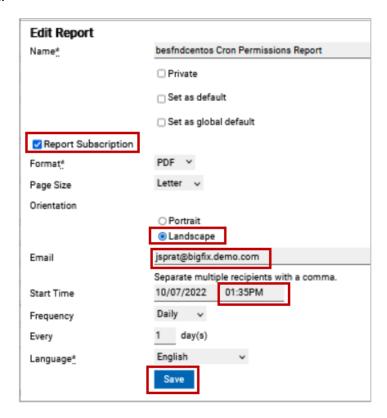
You have now completed Exercise 15.

Exercise 16 – Creating Notifications and Scheduling a Saved Report

In this exercise, you create an email notification to be sent when a failed import occurs. You also schedule the recurring email distribution of a saved report.

- 1. Return to the Compliance Analytics web interface. If the session has timed out, login again as **adminmo** with a password of **B1gfixrocks!**.
- 2. Select **Saved Reports** from the **Reports** menu. The Saved Reports page opens with a list of the saved reports that you are allowed to see.
- 3. Click anywhere in the row for the **besfndcentos Cron Permissions Report**. The Edit Report pane opens at the bottom of the Saved Reports page.
- 4. Enter the following information in the Edit Reports pane:
 - Place a check beside the Report Subscription option.
 - Select the **Landscape** option in the **Orientation** section
 - Enter jsprat@bigfix.demo.com in the Email field.
 - Change the time in the Start Time field to be approximately 10 minutes into the future.

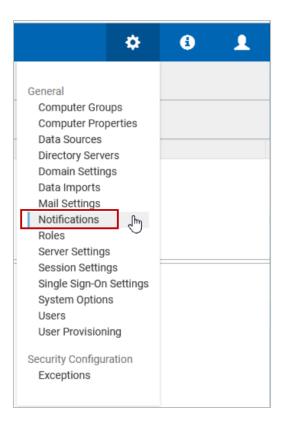
5. Click Save.



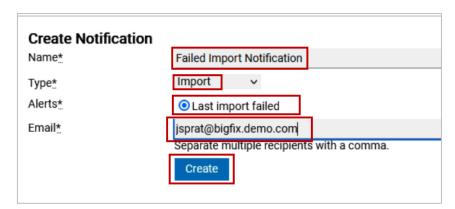
A message appears indicating that the report was successfully saved and the date and time of the scheduled export is shown in the Next Scheduled Export column on the Saved Reports page.

You now create an email notification for failed imports.

6. Click the **gear** icon in the upper-right portion of the BigFix Compliance header. The **Management** menu opens.



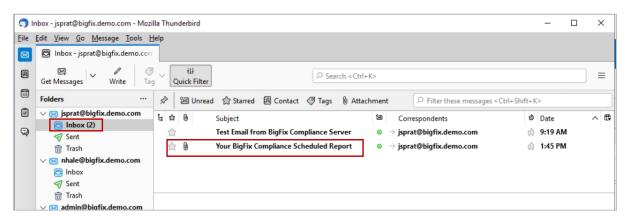
- 7. Select **Notifications** from the **Management** menu. The Management: Notifications page opens.
- 8. Click **New** in the upper-left portion of the **Notifications** page. The Create Notification pane opens below.
- 9. Enter the following information in the Create Notification pane to define the Failed Import notification:
 - Name* field: Enter Failed Import Notification
 - Type* field: Select **Import** from the dropdown box
 - Alerts* field: Select the **Last import failed** option
 - Email* field: Enter jsprat@bigfix.demo.com



10. Click **Create**. The Failed Import Notification is listed on the Notifications page.

You now verify that the scheduled export of the saved report was successful.

- 11. Double-click the Mozilla Thunderbird icon on the Windows Desktop.
- 12. Select the Inbox for jsprat@bigfix.demo.com and verify that the email with a Subject of Your BigFix Compliance Scheduled Report has been received.



Important: If the scheduled report has not been received, verify that the scheduled time that was created for the report's distribution has passed. If not, then wait until the scheduled time has passed. You can click the Get Messages button in the upper-left portion of the Mozilla Thunderbird application.

- 13. (Optional) **Double-click** the **email** to open, then **double-click** the **attachment** located at the bottom of the email to view the report.
- 14. Close Mozilla Thunderbird.

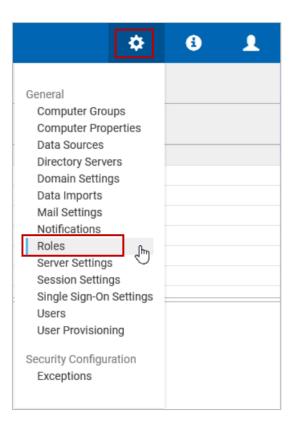
You have now completed exercise 16.

Exercise 17 - Creating Roles and Users

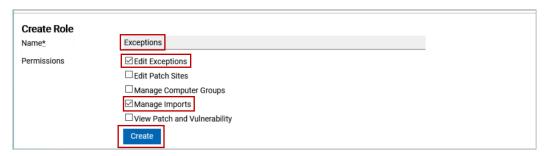
In this exercise, you create a custom Role in SCA. You then create a local user and assign that user Security Roles.

1. Return to the Compliance Analytics web interface. If the session has timed out, login again as **adminmo** with a password of **B1gfixrocks!**.

2. Click the **gear** icon in the upper-right portion of the BigFix Compliance header. The **Management** menu opens.



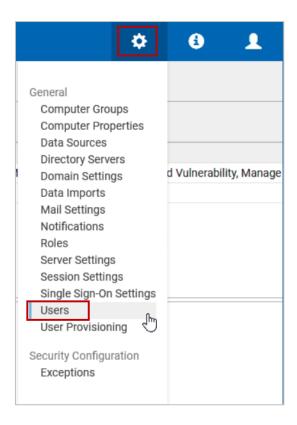
- 3. Select **Roles** from the Management menu. The Management: Roles page opens and shows the existing Administrators Role
- 4. Click **New** in the upper-left portion of the page. The Create Role pane opens in the lower portion of the page.
- 5. Enter **Exceptions** in the **Name** field. Then select the following permissions from the list;
 - Edit Exceptions
 - Manage Imports



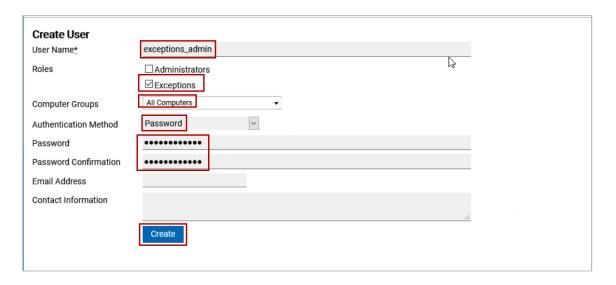
6. Click the **Create.** The Exceptions role is created and now appears in the list of available Roles that can be assigned when creating users.

You now create a local SCA User account and assign Roles and resources.

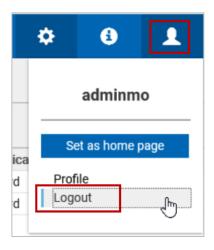
7. Click the **gear** icon in the upper-right portion of the BigFix Compliance header. The **Management** menu opens.



- 8. Select **Users** from the Management menu. The Management: Users page opens and shows the existing adminmo user.
- 9. Click **New** in the upper-left portion of the page. The Create User pane opens in the lower portion of the page.
- 10. Define the attributes for the new user by entering the information in the form as follows;
 - User Name: exceptions_admin
 - Roles: Select Exceptions
 - Computer Groups: Select All Computers from the drop-down menu
 - Authentication Method: Leave the default method Password selected.
 - Password: **B1gfixrocks!**
 - Password Confirmation: **B1gfixrocks!**
 - Email Address: Leave blank
 - Contact Information: Leave blank



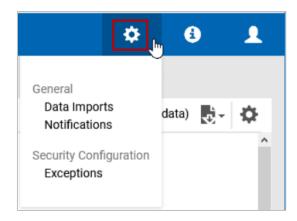
- 11. Click **Create**. The exceptions_admin user is included in the list of users on the Management: Users page.
- 12. Select the **User** icon in the upper-right portion of the page, then select **Logout**.



You are returned to the SCA login page.

13. Enter **exceptions_admin** as the username with a password of **B1gfixrocks!**. Click **Login**. The Overview page opens.

14. Click the **gear** icon in the upper-right portion of the BigFix Compliance header. The **Management** menu opens.



Observe that the **Management** menu only shows the options that the Role assigned to the exceptions_admin user allows.

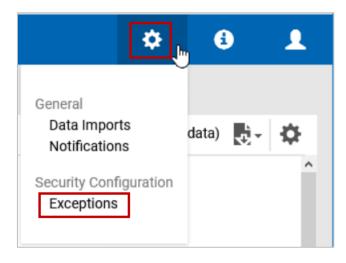
You have now completed exercise 17.

Exercise 18 – Creating Exceptions

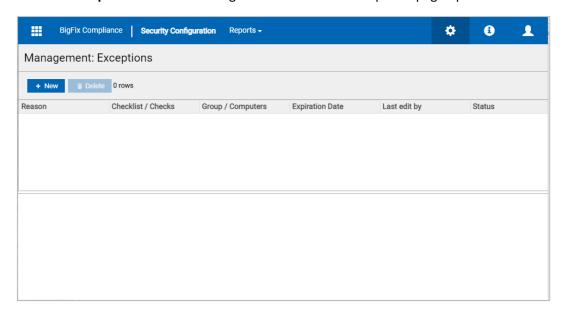
Exceptions can be created that allow the specified endpoint to be excluded from certain compliance checks if they must adhere to older configuration standards. These endpoints can be excluded from all checks in a specified checklist, or from certain checks in a specified checklist.

In this exercise, you create exceptions using the Exceptions interface while logged into SCA as the exceptions_admin user that was created in the previous exercise.

- 1. Return to the Compliance Analytics web interface. If the session has timed out, login again as **exceptions_admin** with a password of **B1gfixrocks!**.
- 2. Click the **gear** icon in the upper-right portion of the BigFix Compliance header. The **Management** menu opens.



3. Select **Exceptions** from the Management menu. The Exceptions page opens.



- 4. Click **New** in the upper-left portion of the **Exceptions** page. The Create Exception window is displayed.
- 5. Enter the following text in the **Reason** field:

Non-standard permissions on the bootloader config are required to support legacy applications.

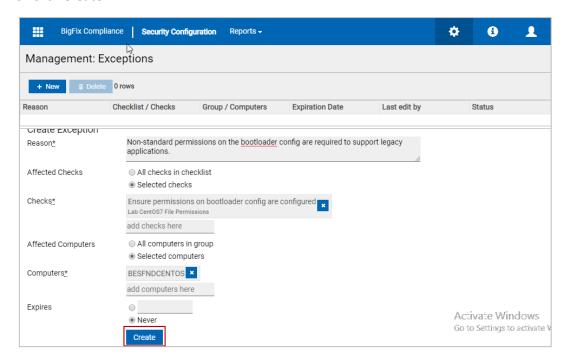
6. In the **Checks** field, begin typing the string **bootloader**. As you type, the checks are filtered to show only the checks that contain the search string. Select the check begins with the string **Ensure permissions on bootloader config**.

Hint: IF you must apply this exception to multiple checks, you can continue to search for and add additional checks using the same search and select method.

- 7. In the Affected Computers section, verify that the Selected computers option is selected.
- 8. In the **Computers** field, begin typing **besfndcentos**. As you type, the computers list is filtered to show only those whose name contains the search string. Select **besfndcentos** from the filtered list of computers.
- 9. In the **Expires** section, select the **Never** option.

Hint: You can specify an expiration date by selecting the blank option that shows in the Expires section. As you begin to enter a date in the text field, a calendar opens so that you can pick the expiration date.

10. Click Create.



The exceptions is created and is listed on the Exceptions page. An import must be performed before the exception becomes active.

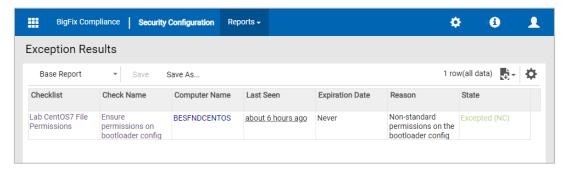
- 11. Perform an ad-hoc Data Import. Refer to Exercise 7 Import the Checklists into the Analytics Server if you must refresh your memory on how to perform the Import.
- 12. Wait until the import successfully completes before continuing to the next exercise.

You have now successfully completed Exercise 18.

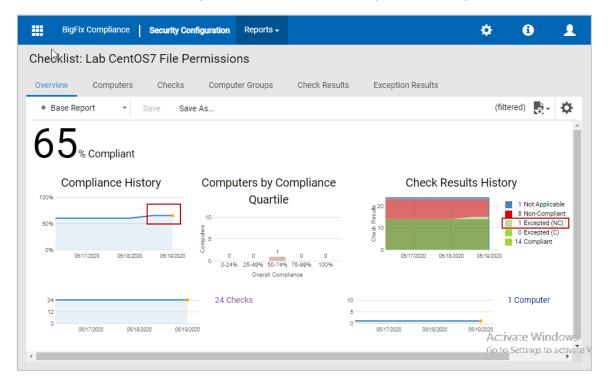
Exercise 19 - Viewing the Exception Results report

In this exercise, you view the Exception Results report. You also view the checklist overview report to observe how creating the exception is reflected in the overall compliance.

- 1. Return to the Compliance Analytics web interface. If the session has timed out, login again as **exceptions_admin** with a password of **B1gfixrocks!**.
- 2. Select **Exceptions Results** from the **Reports** menu at the top of the page. The Exceptions Results report is displayed.



Click the Lab CentOS7 File Permissions link in the Checklist column. The Checklist Overview report opens. 4. Review the Overview report and observe that the **Compliance History** section shows that the overall compliance increased as a result of the exception. In addition, you observe that the **Check Results History** section now shows the exception as **1 Excepted (NC)**.



Hint: Exceptions are classified with one of the following types:

- Excepted (NC) A check is non-compliant but excepted through a manually created exception.
- Excepted (C) A check is compliant but excepted through a manually created exception.

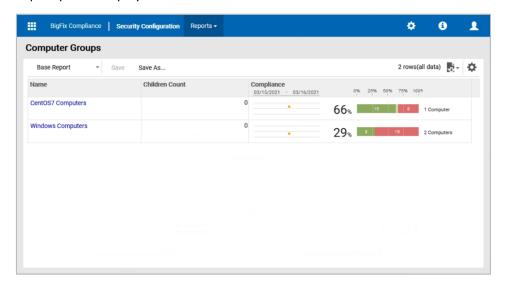
You have now completed Exercise 19.

Exercise 20 – Using Computer Groups and Computer Properties

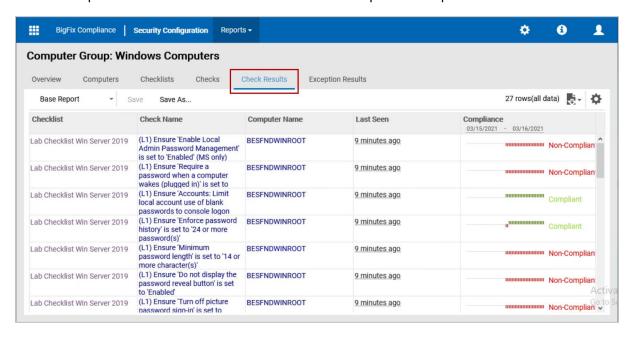
In this exercise, you explore the Computer Groups report and use the Computer Properties that were created in the previous exercises for reporting and filtering.

1. Return to the Compliance Analytics web interface. If the session has timed out, login again as **exceptions_admin** with a password of **B1gfixrocks!**.

2. Select **Computer Groups** from the **Reports** menu at the top of the page. The Computer Groups report is displayed.

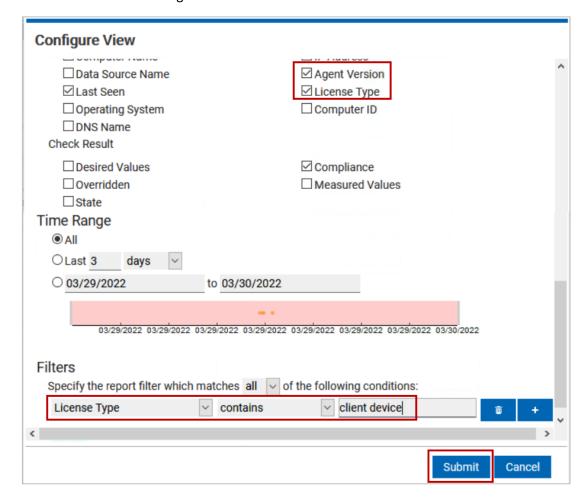


- 3. Click the **Windows Computers** link in the **Name** column. The Computer Group: Windows Computers report opens.
- 4. Click the **Check Results** tab located at the top of the **Windows Computers** report page. The Check Results page opens and shows the results of the configuration checks for every computer that is associated with the Windows Computers Group.

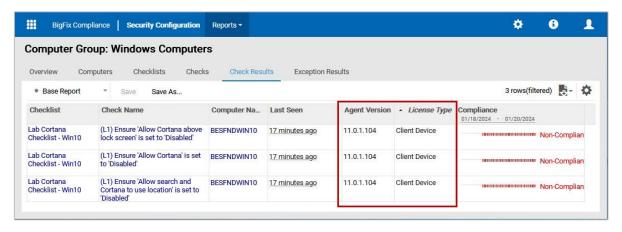


- 5. Click the **Gear** icon that is located just above the **Compliance** column header in the **Windows Computers** report. The Configure View window opens.
- 6. Scroll down to the **Computer** section in the **Configure View** window. Place a check beside the **Agent Version** and **License Type** checkboxes. These items represent the custom Computer Properties that were created in a previous exercise.
- 7. Scroll down to the **Filters** section of the **Configure View** window. Click the plus **(+)** to add a report filter.

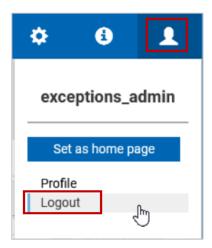
- 8. Define the filter using the following information;
 - Select License Type from the first drop-down box.
 - Select contains from the second drop-down box.
 - Enter the string client device in the text field



9. Click **Submit**. The report is updated to display the **Agent Version** and **License Type** columns and the filter has been applied so the report only shows the check results for the Windows 10 systems based on the Workstation License Type.



10. Select the **User** icon in the upper-right portion of the page, then select **Logout**.



You are returned to the SCA login page.

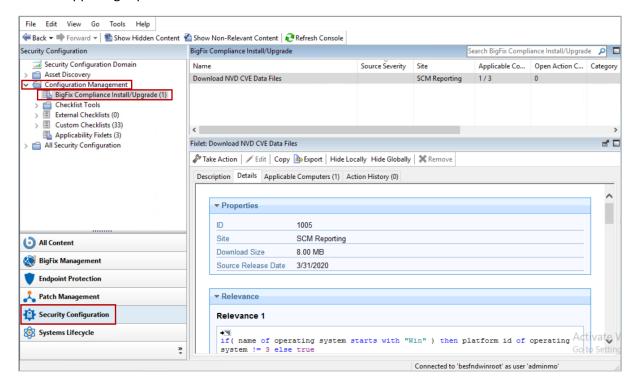
You have now completed Exercise 20.

Exercise 21 – Enabling Patch and Vulnerabilities Reporting

In this exercise, you download the National Vulnerability Database data and enable the Patch and Vulnerability report domains.

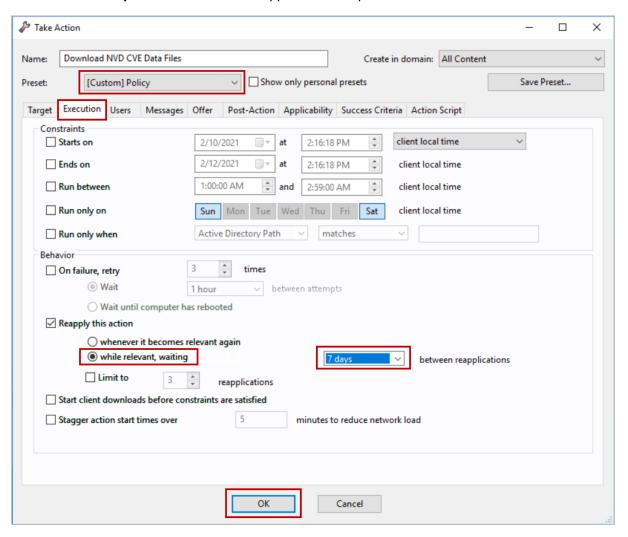
- 1. Switch to the BigFix Server virtual machine: **BESFNDWINROOT**. If you are logged off, log in to the server as **Administrator** with a password of **bigfixrocks**.
- 2. Double click the **BigFix Console** icon on the desktop. The login screen opens.
- 3. Verify that the user name is set to **adminmo** and enter the password **B1gfixrocks**. Click **Login**. The Console opens.
- 4. Select the **Security Configuration** domain in the lower-left portion of the **Console**. The Navigation pane updates to show Security Configuration.

5. In the **Navigation pane**, expand the **Configuration Management** node and select **BigFix Compliance Install/Upgrade**. A list of Fixlets and Tasks is displayed in the List Area in the upper-right portion of the Console.



- 6. Select the **Download NVD CVE Data Files** Fixlet in the List area. The details for the select Fixlet are displayed in the Work area below.
- 7. Click the **Description** tab and review the description for the selected Fixlet.
- 8. Click **Take Action**. The Take Action window opens.
- 9. Click the **Target** tab. Verify that the Select devices option is select and then select the **BESFNDWINROOT** computer from the list of available targets.
- 10. Click the Execution tab.
- 11. Select **Policy** from the **Preset** drop-down box at the top of the **Take Action** window. The execution parameters are modified to allow this action to stay open until it is manually stopped by an operator.

12. In the **Behavior** section of the **Execution** tab, select the **while relevant**, **waiting** option then select **7 days** from the between reapplications drop-down box.



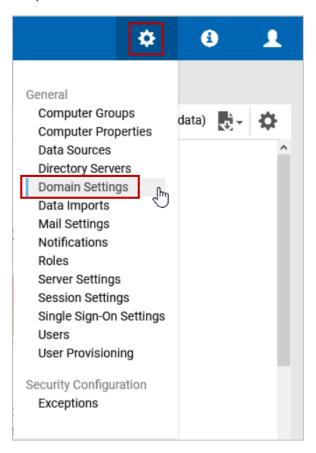
- 13. Click OK. The Action pane opens.
- 14. Monitor the status of the action until it changes to Fixed.
- 15. Minimize the Console.
- 16. Double click the **Firefox** icon on the desktop if it is not already open. The browser opens.
- 17. Enter the following URL in the address section of the browser: https://BESFNDWINROOT:9085

Note: You might receive a security warning indicating that it is unsafe to continue to the page. Click the Advanced option, accept the risk and continue to the site.

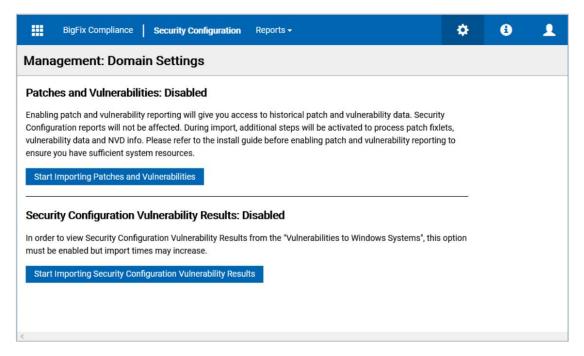
The BigFix Compliance login page opens.

18. Enter **adminmo** as the username with a password of **B1gfixrocks!**. Click **Login**. The Overview page opens.

19. Click the **gear** icon in the upper-right portion of the BigFix Compliance header. The **Management** menu opens.



20. Select **Domain Settings** from the Management menu. The Domain Settings page opens.

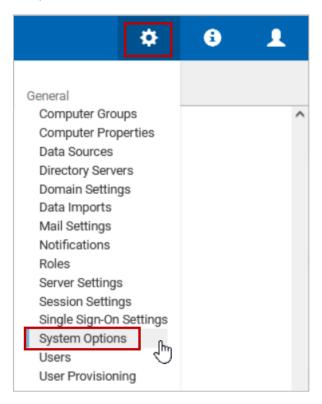


- 21. Click Start Importing Patches and Vulnerabilities. The Confirm Changes window opens.
- 22. Click Yes, include in the Confirm Changes window. The Confirm Changes window closes.

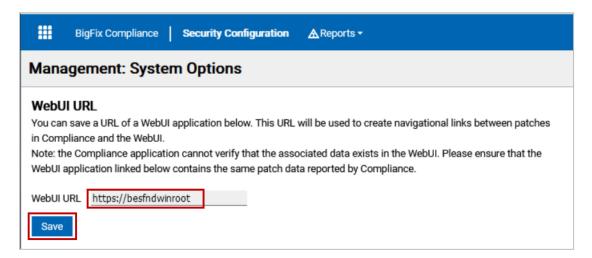
- 23. Click **Start Importing Security Configuration Vulnerability Results**. The Confirm Changes window opens.
- 24. Click **Yes, include** in the Confirm Changes window. The Confirm Changes window closes.

Note: A Data Import must now be performed to import the Patch and Vulnerability Results that you just enabled.

25. Click the **gear** icon in the upper-right portion of the BigFix Compliance header. The **Management** menu opens.



- 26. Select **System Options** from the Management menu. The System Options page opens.
- 27. In the WebUI URL field enter the WebUI address as follows: https://besfndwinroot
- 28. Click Save. The WebUI address is saved.



29. Perform an ad-hoc **Data Import**. Refer to **Exercise 7 – Import the Checklists into the Analytics Server** if you must refresh your memory on how to perform the Import.

Important: The initial Data Import that is performed after enabling the Patch and Vulnerability Results might take several hours to complete. Let it continue to run in the background. If time permits, you can perform the optional exercise at the end of the course to review the Patch and Vulnerability reports.

You have now completed Exercise 21.

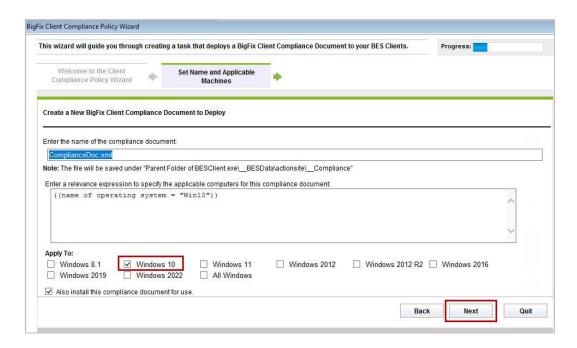
Exercise 22 - Create and Deploy a Client Compliance Document

In this exercise, you use the BigFix Client Compliance Policy Wizard to develop a Client Compliance Document and setup a policy to deploy it.

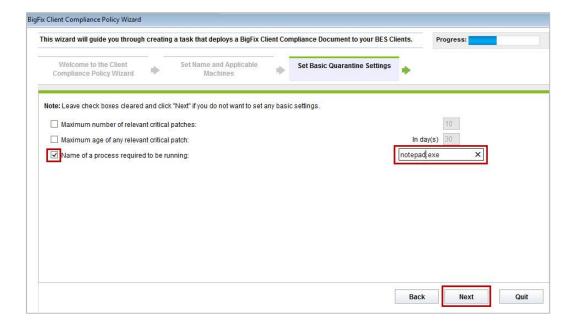
Note: A recent change to the BES Support content has created an issue with the Task that is generated by the BigFix Client Compliance Policy Wizard. As a temporary work around for the purpose of the lab, a custom Task has been provided so that you are able to successfully complete the exercise.

- 1. Switch to the BigFix Server virtual machine: **BESFNDWINROOT**. If you are logged off, log in to the server as **Administrator** with a password of **bigfixrocks**.
- 2. If the Console is not already open, double click the **BigFix Console** icon on the desktop. The login screen opens.
- 3. Verify that the user name is set to **adminmo** and enter the password **B1gfixrocks**. Click **Login**. The Console opens.
- 4. Click **Endpoint Protection** in the lower-left portion of the Console. The navigation pane updates to show the BigFix Content that pertains to Endpoint Protection.
- 5. In the navigation pane, expand the **Network Self-Quarantine > Create Compliance Policies** nodes, then select the **Client Compliance Policy Wizard**. The BigFix Client Compliance Policy Wizard opens.
- 6. Select the **Create a new BigFix Client Compliance Document to Deploy** option in the wizard then click **Next**.

 Select the checkbox beside the Windows 10 option in the Apply To: section of the wizard, then click Next.



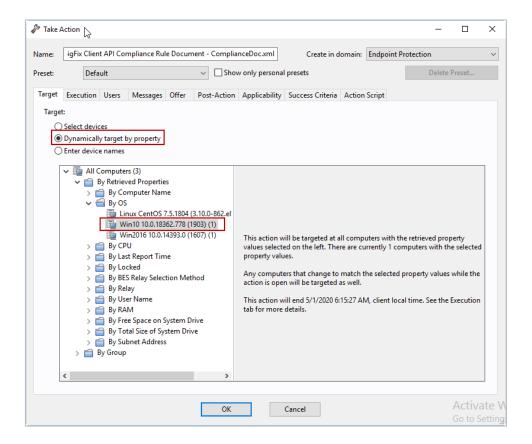
Select the checkbox beside Name of a process required to be running and enter notepad.exe in the text box. Click Next.



- 9. Click **Next** to accept the default Anti-Virus Quarantine Settings.
- 10. Click **Finish**. The Create Task window opens. If you receive a Security Warning message, click Continue.
- 11. Click **OK**. The Task is created in the Master Action Site.
- 12. Click **Compliance Policies** in the navigation pane. Locate the **Create and Deploy BigFix Client API Compliance Rule Document ComplianceDoc.xml** Task. Click **Take Action**. The Take Action window opens.

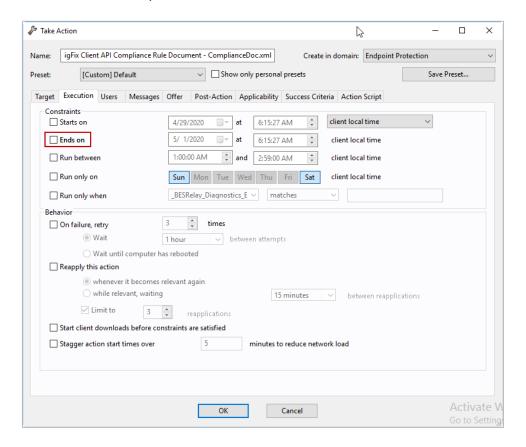
Tip: You might have to wait a few minutes for the Task to be evaluated and become Relevant for it to be visible unless the Show Non-Relevant Content button is toggled on.

- 13. Select the **Target** tab if it is not already selected and set the following options:
 - Select the Dynamically target by property option
 - Expand the All Computers > By Retrieved Properties > By OS nodes, then select the Win10 node.



14. Select the Execution tab.

15. Uncheck the Ends On option.



- 16. Review the other tabs in the **Take Action** window but do not change any settings.
- 17. Select the **Target** tab. Verify that the **Win10** systems are targeted.
- 18. Click **OK** to initiate the action.

You have successfully completed Exercise 22.

Exercise 23 - Deploy Assessment and Quarantine Policy

In this exercise, you leverage the BigFix Client Compliance (IPSec Framework) content to assess an endpoints compliance with the Compliance Document that was deployed in the previous exercise. You also Quarantine the endpoint if it is out of compliance.

The **Quarantine - Determine Compliance** Fixlet evaluates the compliance of the endpoints with the Client Compliance Document and records the results to the registry. The actions taken on the **Quarantine - Quarantine Needed** Fixlet creates firewall rules to quarantine the endpoint by only allowing communication on port 52311 if the endpoint is flagged as non-compliant.

- 1. Switch to the BigFix Server virtual machine: **BESFNDWINROOT**. If you are logged off, log in to the server as **Administrator** with a password of **bigfixrocks**.
- 2. If the Console is not already open, double click the **BigFix Console** icon on the desktop. The login screen opens.
- 3. Verify that the user name is set to **adminmo** and enter the password **B1gfixrocks**. Click **Login**. The Console opens.
- Verify that the BESFNDWIN10 endpoint is not in a Pending Restart state by performing the following steps;

- a) Select the **All Content** domain in the lower-left portion of the Console. The Navigation pane updates to show All Content.
- b) Click the **Fixlets and Tasks** node. A list of Fixlets and Tasks are shown in the List pane.
- c) Enter the string **restart needed** in the live search field in the upper-right portion of the Console. The list of Fixlets and Tasks is filtered to show only those that match this string.
- d) Select the **Restart Needed** Fixlet. The details of the selected Fixlet are shown in the work area below.

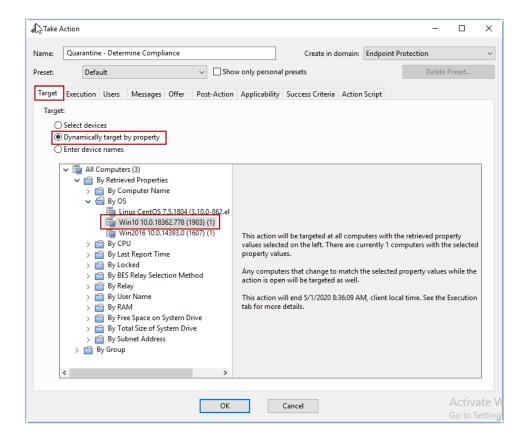
Hint: You might have to click the Show Non-Relevant Content button at the top of the Console for the Fixlet to be displayed.

- e) Click the **Applicable Computers** tab in the work area and verify that the **BESFNDWIN10** computer is **NOT** listed.
- f) If BESFNDWIN10 is listed on the Applicable Computers tab, please restart the BESFNDWIN10 computer until it no longer is listed on the Applicable Computers tab of the Restart Needed Fixlet before continuing to the next step.
- 5. Click **Endpoint Protection** in the lower-left portion of the Console. The navigation pane updates to show the BigFix Content that pertains to Endpoint Protection.
- 6. In the navigation pane, expand Network Self-Quarantine -> Computer Status -> Analysis
- 7. Select any Analyses that are currently in **Not Activated** status. **Right-click** and select **Activate** from the Context menu.

Hint: You might have to toggle on the Show Non-Relevant Content button at the top of the Console so that you can verify that status of all Analyses. You can toggle it off again after activating the Analyses.

- 8. Click **All Content** in the lower-left portion of the Console. The navigation pane updates to show all the BigFix Content.
- 9. In the navigation pane, expand the Sites > External Sites > BigFix Client Compliance (IPSec Framework) nodes, then select the Fixlets and Tasks. A list of Fixlets and Tasks is displayed in the list area in the upper-right portion of the Console
- 10. Select the **Quarantine Determine Compliance** Fixlet in the list area. The details for the selected Fixlet are shown in the work area below.
- 11. Click **Take Action**, then select **Click here to evaluate compliance**. The Take Action window opens.

- 12. Select the **Target** tab if it is not already selected and set the following options:
 - a) Select the Dynamically target by property option
 - b) Expand the All Computers > By Retrieved Properties > By OS nodes, then select the Win10 node.



Take Action Quarantine - Determine Compliance Create in domain: All Content Name: ✓ Show only personal presets Delete Preset.. Preset: Policy Target Execution Users Messages Offer Post-Action Applicability Success Criteria Action Script 8:34:07 AM client local time Starts on 1/19/2024 1/21/2024 Ends on at 8:34:07 AM client local time Run between 1:00:00 AM and 2:59:00 AM client local time Run only on Sun Mon Tue Wed Thu Fri Sat client local time _BESClient_Download_Pr
 matches Run only when Behavior On failure, retry times Wait √ between attempts 1 hour O Wait until computer has rebooted Reapply this action whenever it becomes relevant again O while relevant, waiting 15 minutes between reapplications * 3 reapplications Start client downloads before constraints are satisfied ☐ Stagger action start times over minutes to reduce network load

13. Select the **Execution** tab, then select **Policy** from the **Preset** dropdown box.

14. Review the other tabs in the **Take Action** window but do not change any settings.

Cancel

- 15. Select the **Target** tab. Verify that the **Win10** systems are targeted.
- 16. Click **OK** to initiate the action.
- 17. Monitor the status of the action and wait for it to change to **Fixed** before continuing.

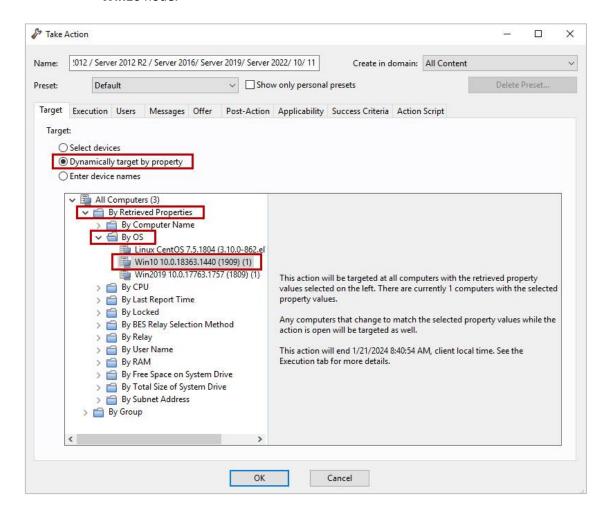
You have now successfully deployed the Compliance Assessment Policy. In the next section, you setup Policy Actions to automatically Quarantine non-compliant systems and Un-Quarantine previously Quarantined systems that are now compliant.

- 18. Click **All Content** in the lower-left portion of the Console. The navigation pane updates to show all the BigFix Content.
- 19. In the navigation pane, expand the Sites > External Sites > BigFix Client Compliance (IPSec Framework) nodes, then select the Fixlets and Tasks node. A list of Fixlets and Tasks is displayed in the list area in the upper-right portion of the Console.
- 20. Select the Quarantine Quarantine No Longer Needed Windows 8.1 / Sever 2012 / Server 2012 R2 / Server 2016 / Server 2019 / Server 2022 / 10 / 11 Fixlet from the list pane. The details for the Fixlet are shown in the work area below.

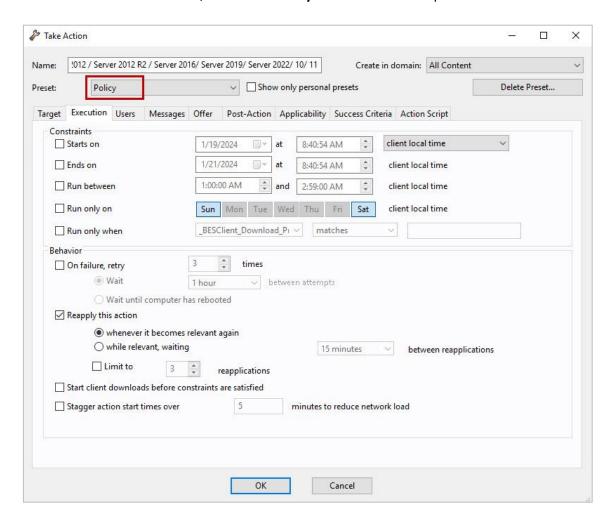
Hint: If the out of compliance condition has not been determined by the client, you might have to click **Show Non-Relevant Content** at the top of the Console to see the Fixlet.

21. Click **Take Action**, then select **Click here to remove client computers from quarantine**. The Take Action window opens.

- 22. Select the **Target** tab if it is not already selected and set the following options:
 - Select the **Dynamically target by property** option
 - Expand the All Computers > By Retrieved Properties > By OS nodes, then select the Win10 node.

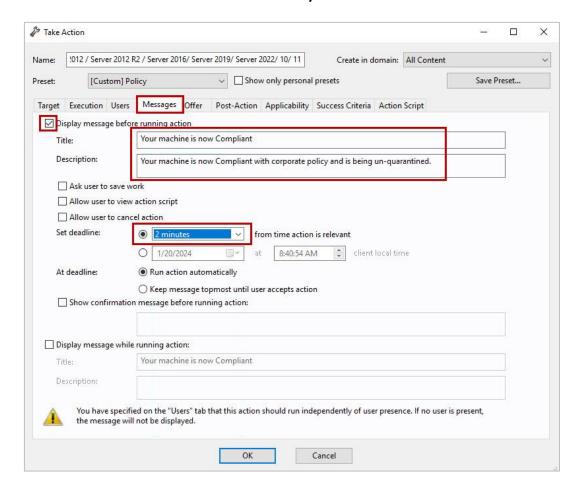


23. Select the **Execution** tab, then select **Policy** from the **Preset** dropdown box.



- 24. Select the **Users** tab. Review the default settings but do not change them.
- 25. Select the Messages tab.

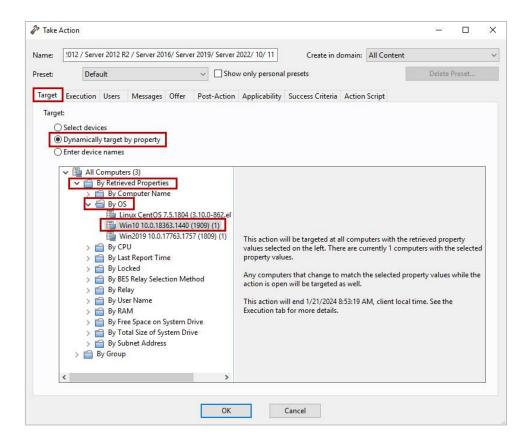
- 26. Select the **Display message before running action** option, then configure the message as follows:
 - Title: Your machine is now Compliant.
 - Description: Your machine is now Compliant with corporate policy and is being unquarantined.
 - Set deadline: 2 minutes
 - At deadline: Run action automatically



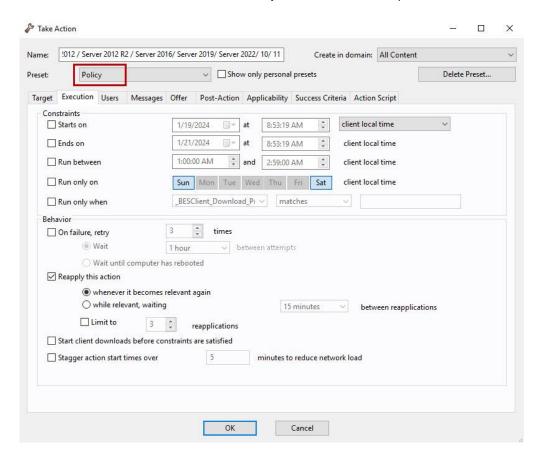
- 27. Review the other tabs in the **Take Action** window but do not change any settings.
- 28. Select the **Target** tab. Verify that the **Win10** systems are targeted.
- 29. Click **OK** to initiate the action.
- 30. Click **All Content** in the lower-left portion of the Console if it is not already selected. The navigation pane updates to show all the BigFix content.
- 31. In the navigation pane, expand the Sites > External Sites > BigFix Client Compliance (IPSec Framework) nodes, then select the Fixlets and Tasks node. A list of Fixlets and Tasks is displayed in the list area in the upper-right portion of the Console
- 32. Select the Quarantine Quarantine Needed Windows 8.1 / Sever 2012 / Server 2012 R2 / Server 2016 / Server 2019 / Server 2022 / 10 / 11 Fixlet from the list pane. The details for the Fixlet are shown in the work area below.

Hint: If the out of compliance condition has not been determined by the client, you might need to click **Show Non-Relevant Content** at the top of the Console to see the Fixlet.

- 33. Click **Take Action**, then select **Click here to quarantine the selected computers**. The Take Action window opens.
- 34. Select the **Target** tab if it is not already selected and set the following options:
 - Select the **Dynamically target by property** option
 - Expand the All Computers > By Retrieved Properties > By OS nodes, then select the Win10 node.

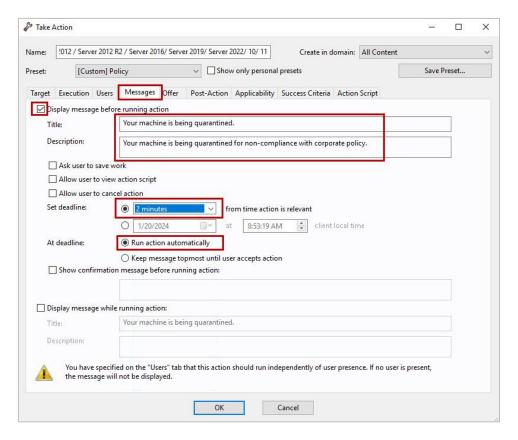


35. Select the **Execution** tab, then select **Policy** from the **Preset** dropdown box.



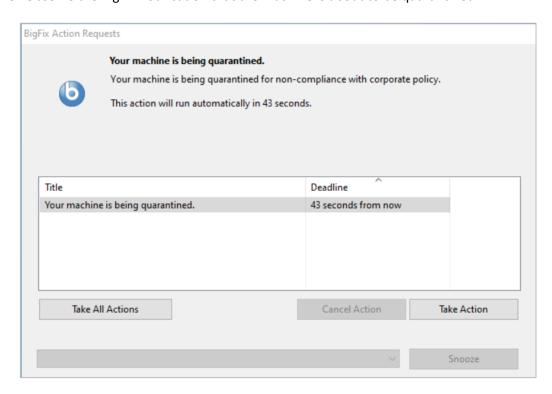
- 36. Select the **Users** tab. Review the default settings but do not change them.
- 37. Select the Messages tab.

- 38. Select the **Display message before running action** option, then configure the message as follows:
 - Title: Your machine is being quarantined.
 - Description: Your machine is being quarantined for non-compliance with corporate policy.
 - Set deadline: 2 minutes
 - At deadline: Run action automatically



- 39. Review the other tabs in the **Take Action** window but do not change any settings.
- 40. Select the Target tab. Verify that the Win10 systems are targeted.
- 41. Click **OK** to initiate the action. Wait until the becomes Relevant to the **BESFNDWIN10** virtual machine before continuing.
- 42. Switch to the **BESFNDWIN10** virtual machine. If you are not already logged in, log in with the user name of **tecuser** and a password of **bigfixrocks**.

43. Observe the BigFix notification that the machine is about to be quarantined.



- 44. Double-click the Microsoft Edge icon on the Windows Desktop. The browser opens.
- 45. Attempt to connect to the Internet using the browser by entering the following URL in the address bar:

https://google.com

Were you able to successfully connect to the Google home page?

46. Try connecting to other Internet pages. Were you successful?

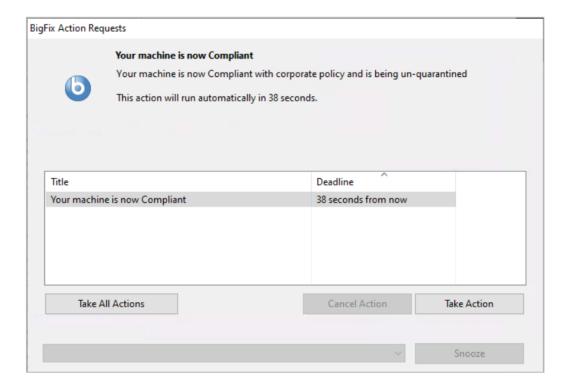
You have now successfully completed Exercise 23.

Exercise 24 - Bring Quarantined Computer into Compliance

In this exercise, you return the BESFNDWIN10 system to compliance by starting Notepad and observe the behavior.

- 1. Switch to the Windows 10 virtual machine: **BESFNDWIN10**. If you are logged off, log in to the server as **tecuser** with a password of **bigfixrocks**.
- 2. Begin entering the string **Notepad** in the **search** field located in the lower-left portion of the taskbar. Select the **Notepad** app to start it. A blank Notepad file is opened.
- 3. Double-click the **baretail** icon on the **Windows Desktop**. The baretail app opens.
- 4. Click **Open** and navigate to the BigFix Client logfile directory as follows:
 - C:\Program Files (x86)\BigFix Enterprise\BES
 Client__BESData__Global\Logs
- 5. Open the logfile represented by today's date. The logfile names are in the following format: **yyyymmdd.log**

- 6. Monitor the logfile until you see the **Quarantine Determine Compliance** action run. This Policy Action is set to run every 5 minutes, so you might have to wait several minutes for it to run again.
 - Important: For the Un-Quarantine task to become Relevant, the target system must not be in a Pending Restart state. You can verify whether the BESFNDWIN10 system requires a restart by reviewing the **Applicable Computers** tab of the **Restart Needed** Task that is located in the BES Support site. Restart BESFNDWIN10 if required and verify that a restart is no longer needed. Make sure to restart the Notepad application after restarting to ensure that the system is still compliant.
- 7. Since the process **notepad.exe** is running the system is now compliant with the Compliance Document that was previously distributed. Observe the BigFix notification that the machine is now compliant.



- 8. Click **Take Action** or wait until the deadline passes before continuing.
- 9. Attempt to connect to the Internet using the browser by entering the following URL in the address bar:

https://google.com

Were you able to successfully connect to the Google home page now?

You have now successfully completed Exercise 24.

Exercise 25 (optional) – Reviewing the Patch and Vulnerability Reports

In this optional exercise, you review the Patch and Vulnerability reports that are now available after enabling them in Exercise 21 – Enabling Patch and Vulnerabilities Reporting on page 73. Verify that the last ad-hoc Data Import has completed before beginning this optional exercise.

- 1. Switch to the BigFix Server virtual machine: **BESFNDWINROOT**. If you are logged off, log in to the server as **Administrator** with a password of **bigfixrocks**.
- 2. Double click the **Firefox** icon on the desktop. The browser opens.
- 3. Enter the following URL in the address section of the browser:

https://BESFNDWINROOT:9085

Note: You might receive a security warning indicating that it is unsafe to continue to the page. Click the **Advanced** option, accept the risk and continue to the site.

The BigFix Compliance login page opens.

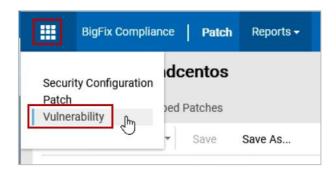
- 4. Enter **adminmo** as the username with a password of **B1gfixrocks!**. Click **Login**. The Overview page opens.
- 5. Select **Patch** from the menu in the upper-left portion of the Overview page. The Patch Base Report opens.



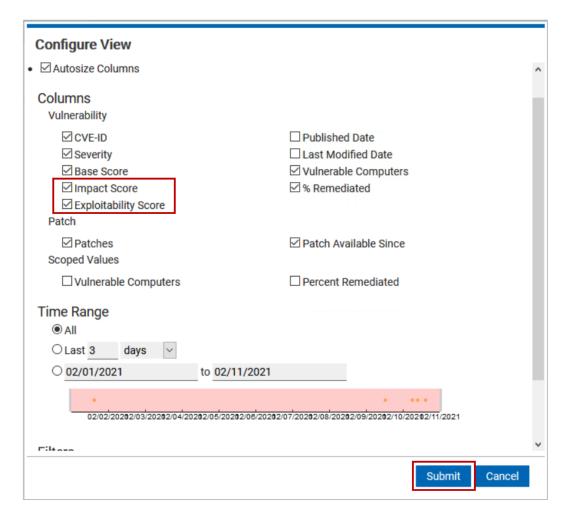
- 6. Scroll to the bottom of the report and locate the **Most Unaddressed Computers** section. Review the **% Remediated** column.
- 7. Click the **besfndcentos** computer link.

What is the number of remediations required for this computer?

8. Select **Vulnerability** from the menu in the upper-left portion of the page header. The Vulnerability Overview report opens.

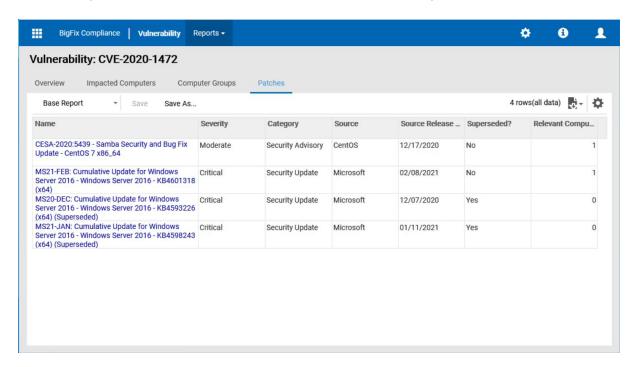


- 9. Review the data that is presented in each section of the Vulnerability Overview report.
- 10. Review the numbers of Vulnerabilities for each severity in the **Unpatched Vulnerability Instances** section of the report.
- 11. Click the **link** to the left of **Critical** severity vulnerabilities. This number represents the number of Critical vulnerabilities that exist in the environment. The Critical Vulnerabilities page opens.
- 12. Click the **gear** icon in the upper-right portion of the **Vulnerabilities** report. The Configure View pane opens.
- 13. Locate the **Vulnerability** section and place a check beside the **Impact Score** and **Exploitability Score** options.



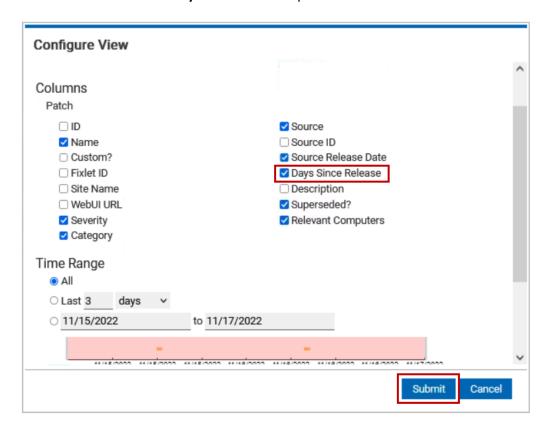
- 14. Click **Submit**. The Impact Score and Exploitability Score columns are added to the Vulnerabilities report.
- 15. Click the link in the **Patches** column for any list vulnerability where the number shown in the **Vulnerable Computers** column is greater than **0**.

16. Click the **link** in the **Patches** column. The detailed report for the selected CVE opens and lists the patches that are associated with the selected vulnerability.



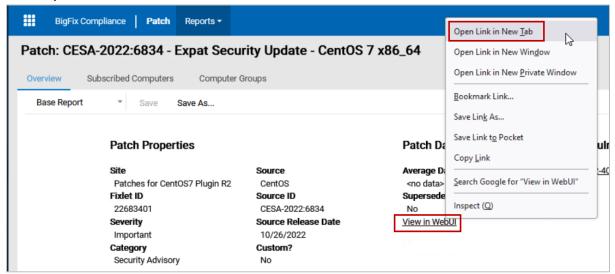
- 17. Select the **Impacted Computers** tab at the top of the **Vulnerability** report. A list of computers that are vulnerable to the selected CVE is displayed.
- 18. Click the **Patches** tab located at the top of the selected vulnerability page. A list of patches associated with the selected vulnerability is displayed.
- 19. Click the **gear** icon in the upper-right portion of the **current** page. The Configure View pane opens.

20. Place a check beside the Days Since Release option. Click Submit.



The Days Since Release column is added to the report.

- 21. Click the **link** in the **Name** column for any patch listed where the number shown in the **Relevant Computers** column is greater than **0**. The Overview page for the selected patch opens.
- 22. Review the information on the **Overview** page for the selected patch.
- 23. Right-click the **View in WebUI** link the **Patch Data** column on the overview report page and select **Open Link in New Tab** from the context menu.



The WebUI login page opens in the new browser tab.

Note: You might receive a security risk message. If so, click **Advanced** and then click **Accept** the Risk and Continue.

24. Enter adminmo as the Username with a password of B1gfixrocks. Click Login. The WebUI page opens to the selected patch. From this page an operator could deploy the selected patch to remediate the Vulnerability.

Note: Since this is the first time that the WebUI has been opened it might take several minutes for the cache to be updated and the page to load.

This completes the lab exercises for the BigFix BESFNDC301 course.