

HCLSoftware Certification Program

HCLSoftware Certified Universal Orchestrator Foundational Practitioner (HCL-UNO-FND) Certification Exam Guide

Introduction

This certification exam is the starting point of your Business HCL Universal Orchestrator certification journey. This certification is to validate your basic knowledge of HCL Universal Orchestrator. This **Beginner/Foundation level** exam certifies that the successful candidate is familiar with the basic operating features of HCL Universal Orchestrator v2.X

Requirements

Complete the Self-Paced course online on the LMS.

Certification Format

- Multiple choice - Has one correct response and three incorrect responses
- Number of questions: 50
- Passing score: 70% (35/50)
- Exam duration: 50 Minutes

Unanswered questions are scored as incorrect; there is no penalty for guessing.

Exam Results

The HCLSoftware Certified Foundational Practitioner certification exam is a pass or fail exam. The exam is scored against a minimum standard established by HCLSoftware Subject Matter Experts who follow certification industry best practices and guidelines.

One **MUST** score a minimum of 70% marks in this certification exam to earn the Foundation certification. Failing to score this minimum percentage will lead to failing the Foundation certification.

Exam Content

Overview of the Product

- What is HCL Universal Orchestrator?
- Key Capabilities of Workload Automation
- Architecture and components

Universal Orchestrator Objects

- Building Blocks of Universal Orchestration
- Recovery Options
- Dependency

UNO Interfaces

- UNO UI
- OCLI
- REST API

UNO Agent

- Agent Update

Orchestration Command Line Interface (OCLI)

- OCLI Model and Plan Commands
- OCLI Installation

Event Driven Orchestration

- Enabling Event Driven Orchestration
- Condition Based Event Driven Orchestration

Orchestration Monitoring

- Orchestration Query Language

UNO AI Pilot

- Overview of UNO AI Pilot
- RASA Architecture
- UNO AI Pilot actions

JSONata

- Overview of JSONata

UnO Agentic AI

- Types of Orchestration
- Agentic AI Framework
- Benefits of Agentic AI

UnO Multiple Workspaces

- Overview of Multiple Workspaces
- Benefits of Multiple Workspaces

UnO Multitenancy Architecture

- Tenant Life cycle

UnO Settings Page

- System Settings Page
- Security Settings Page

Exam Preparation Resources

[HUNO-BGN-200 HCL Universal Orchestrator V2.0 Overview](#)

[HUNO-BGN-200 HCL Universal Orchestrator V2.1.2](#)

[HUNO-BGN-200 HCL Universal Orchestrator V2.1.3](#)